ESR 21

Version 7.9 EN

Manual Version 1

Simple solar control unit

Operation
Installation instructions

en

TA TECHNISCHE **ALTERNATIVE**

This instruction manual is available in English at www.ta.co.at

Diese Anleitung ist im Internet auch in Deutsch unter www.ta.co.at verfügbar.

Ce manuel d'instructions est disponible en langue française sur le site Internet www.ta.co.at

Questo manuale d'istruzioni è disponibile in italiano sul sito Internet www.ta.co.at

Estas instrucciones de funcionamiento están disponibles en español, en Internet www.ta.co.at.

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Safety requirements

All installation and wiring work on the controller must only be carried out in a zero-volts state. These instructions are intended exclusively for authorised professionals.

The opening, connection and commissioning of the device may only be carried out by competent personnel. In so doing, all local security requirements must be adhered to.

The device corresponds to the latest state of the art and fulfils all necessary safety conditions. It may only be used or deployed in accordance with the technical data and the safety conditions and rules listed below. When using the device, the legal and safety regulations apposite to the particular use are also to be observed. Incorrect use will result in the negation of any liability claims.

► The device must only be installed in a dry interior room.

► It must be possible to isolate the controller from the mains using an all-pole isolating device (plug/socket or double pole isolator).

► Before starting installation or wiring work, the controller must be completely isolated from the mains voltage and protected against being switched back on. Never interchange the safety extra-low voltage connections (sensor connections) with the 230V connections. Destructive and life-threatening voltages at the device and the connected sensors may occur.

► Solar thermal systems can become very hot. Consequently there is a risk of burns. Take care when fitting temperature sensors!

► For safety reasons, the system should only be left in manual mode when testing. In this operating mode, no maximum temperatures or sensor functions are monitored.

► Safe operation is no longer possible if the controller or connected equipment exhibits visual damage, no longer functions or has been stored for a lengthy period of time under unsuitable conditions. If this is the case, place the controller and equipment out of service and secure against unintentional use.

Maintenance

If used properly, the system does not require maintenance. A cloth moistened with a soft alcohol (such as spirit) should be used for cleaning. Harsh solvents such as chlorethenes or tri-gases are not admissible.

As the components relevant to accuracy are not subjected to loads if used properly, long-term deviation is very low. The unit thus cannot be adjusted. Hence, no calibration is possible. The construction characteristics of the unit must not be changed for repairs. Spare parts must correspond to the original parts and be used as intended.

Disposal

➢ Devices no longer in use or beyond a state of repair must be disposed of in an environmentally responsible manner by an authorised collection point. They must never be treated as ordinary household waste.

➢ We can undertake the environmentally responsible disposal of devices sold by Technische Alternative upon request.

➢ Packaging material must be disposed of in an environmentally responsible manner.

➢ Incorrect disposal may result in considerable damage to the environment, as many of the materials used require professional handling.

Generally applicable rules for the correct use of this control unit

The manufacturer of the control unit cannot be held liable for any indirect damage to the system if the party that installs the system does not install any additional electromechanical devices (thermostat, possibly in combination with a one-way valve) to protect the system from damage as a result of a malfunction under the following conditions:

◆ Solar thermal system for swimming pools: An excess temperature thermostat and a self-actuating one-way valve (normally closed) must be installed in the supply line in combination with a high-performance collector and heat-sensitive system components (such as plastic lines). The valve can also be supplied from the control unit's pump outlet. Thus, all of the heat-sensitive parts are protected from excess temperature if the system is at standstill, even if steam (stagnation) occurs in the system. This arrangement is prescribed in particular for systems with heat exchangers as a failure of the secondary pump would otherwise cause great damage to the plastic tubes.

◆ Conventional solar thermal systems with external heat exchangers: in such systems, the secondary heat transfer medium is usually pure water. If the pump runs at temperatures below freezing because the control unit has failed, there is a danger of the heat exchanger and other parts of the system being damaged by frost. In this case, a thermostat has to be installed directly after the heat exchanger on the supply line of the secondary side to switch off the primary pump automatically if the temperature drops below 5°C regardless of the control unit's output.

◆ In combination with floor and wall heaters: here, a safety thermostat is prescribed as with conventional control units for heaters. It must switch off the heating circulation pump to prevent indirect damage due to excess temperature regardless of the output of the control unit.

Stagnation- Solar thermal systems - tips for system standstill:

In principle, stagnation is not a problem and cannot be ruled out, for instance due to a blackout. In summer, the limited storage capacity of the control unit can cause the system to shut down repeatedly. A system thus always has to be intrinsically safe. This safety is ensured if the expansion tank has the proper dimensions. Tests have shown that the heat transfer medium (antifreeze) is under less stress during stagnation that shortly before the steam phase.

The data sheets of all collector manufacturers have standstill temperatures above 200°C, but these temperatures generally only occur in the operating phase with "dry steam", i.e. when the heat transfer medium in the collector has completely evaporated or when the steam has completely emptied the collector. The humid steam dehumidifies quickly and loses its heat conductivity. Thus, it can be generally assumed that these high temperatures cannot occur at the measuring point of the collector sensor (if installed in the collecting tube as usual) as the remaining thermal line cools down the medium with its metal connections from the absorber to the sensor.

Hydraulic diagrams

Program 0-2 Solar thermal system

Program 0 = factory setting

S3 for program 1

S1

diff1

**S2
max1**

Required settings :

max1 … limit TK **S2**
max2 … see program **1**
diff1 … coll. **S1** – TK **S2**
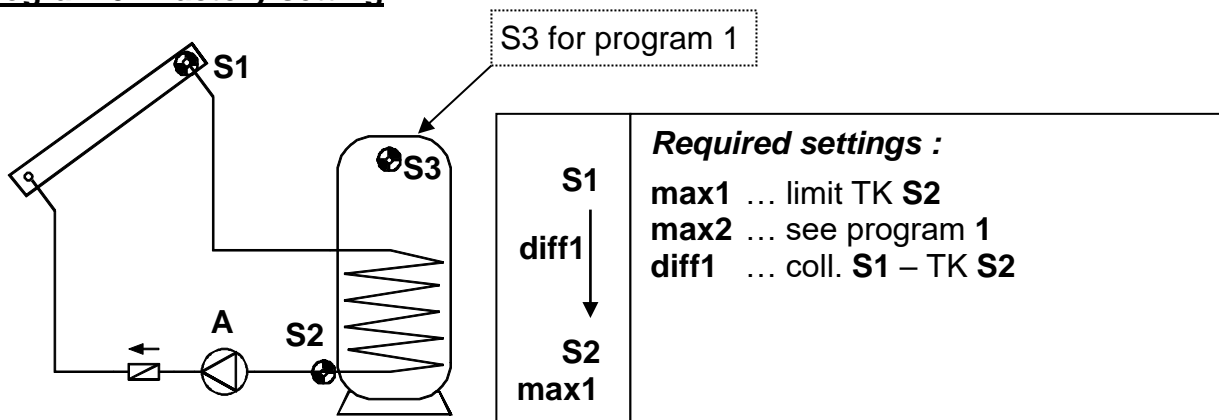
The solar pump **A** runs when S1 has a temperature of *diff1* higher than S2 and S2 has not exceeded the threshold *max1*.

In addition, the pump's protective function takes effect: During a standstill, steam can occur in the system. When automatically switched on again, the pump does not have the required pressure in the steam phase to lift the fluid level to the collector's supply line (highest point in the system). This represents a considerable load on the pump. The collector's excess temperature shut-down function can be used to block the pump whenever a certain temperature has been reached at the collector's sensor until a second threshold, which can also be set, is fallen short of again. The settings ex works are 130°C for the blockage and 110°C for the release. The settings can be changed in the menu *MEN*, sub-menu **SYS PF/CET** (collector excess temperature).

Program 1

With this program, the solar thermal system has an **additional** storage limit *max2* via sensor **S3**. There is no guarantee that the actual storage temperature will lead to a cut-off in time, especially if the reference sensor S2 is installed at the return outlet for the heat exchanger.

Program 2

As program 0, however with additional 10 V burner requirement via **S3** at control output. This program is **not** suitable for **high efficiency pumps** with PWM or 0-10 V speed control in solar mode (100 %/10 V = full speed).

Additional required settings:
max … COP off (0V) **S3** (ex works = 65°C)
min … COP on (10V) **S3** (ex works = 40°C)

A = S1 > (S2 + diff) & S2 < max1
Control output COP: 10 V = S3 < min (burner on)
*   0 V = S3 > max (burner off)*

Subsequently, an auxiliary relay can be connected to the control output **HIREL-STAG**, which forwards the burner requirement in potential-free format. The active control output is indicated by the flashing burner symbol in the display.

Note:

In both programs, the special system condition "Collector - excess temperature reached" is indicated in the menu *Stat* by the instruction **CETOFF** for **C**ollector **E**xcess **T**emperature **Off**.

Some countries only offer subsidies for the installation of solar thermal systems if the control units have a function check to detect a sensor defect and a lack of circulation. In the menu command *F CHCK*, the mechanic can activate this function check for the ESR21. This is possible for both programs and is disabled ex works. For details, see "Status display *Stat*.

Program 4 – 7 - Loading pump control

Program 4

S3 for program 5

S1 min1 ↓ diff1 ↓ S2 max1	*Required settings :*
	max1 … limit TK **S2**
	max2 … see program **5**
	min1 … switch-on temp. boiler **S1**
	diff1 … boiler **S1** – TK **S2**

The loading pump **A** runs when S1 has exceeded the threshold *min1*, the temperature of S1 is *diff1* higher than S2, and S2 has not yet crossed the threshold *max1*.

Program 5

The loading pump function has an additional storage limiter *max2* via sensor **S3**.

Program 6

As program 4, however with additional 10 V burner requirement via **S3** and **S2** at control output. This program is **not** suitable for **high efficiency pumps** with PWM or 0-10 V speed control in solar mode (100 %/10 V = full speed).

Additional required settings:
max … COP off (0V)   **S2** (ex works = 65°C)
min … COP on (10V) **S3** (ex works = 40°C)

A = S1 > min & S1 > (S2 + diff) & S2 < max1
Control output COP: 10 V = S3 < min (burner on)
0 V = S2 > max (burner off)

Subsequently, an auxiliary relay can be connected to the control output **HIREL-STAG**, which forwards the burner requirement in potential-free format. The active control output is indicated by the flashing burner symbol in the display.
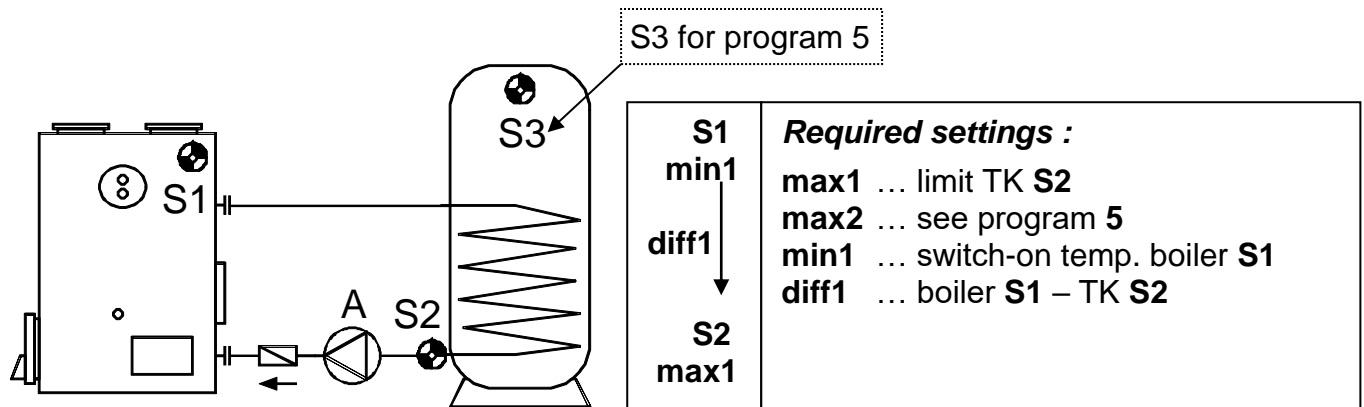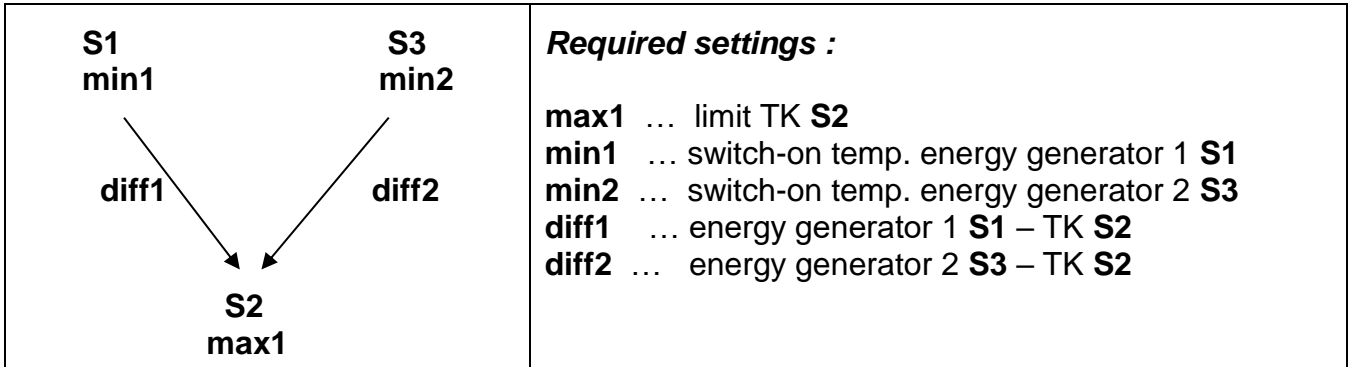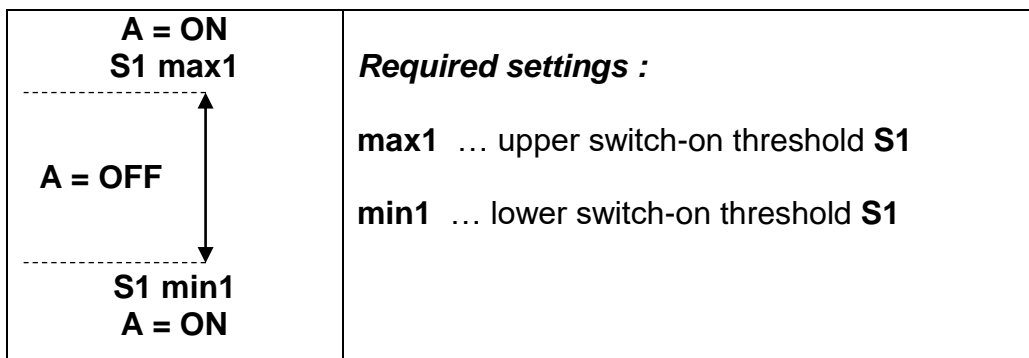
Program 7

S1 **min1** **S3** **min2** **diff1** **diff2** **S2** **max1**	*Required settings :* **max1** … limit TK **S2** **min1** … switch-on temp. energy generator 1 **S1** **min2** … switch-on temp. energy generator 2 **S3** **diff1** … energy generator 1 **S1** – TK **S2** **diff2** … energy generator 2 **S3** – TK **S2**

The loading pump function has an additional threshold **min2** via sensor S3 and temperature difference **diff2** between S3 and S2. Hence, the system can be switched off via two energy generators (S1 and/or S3).
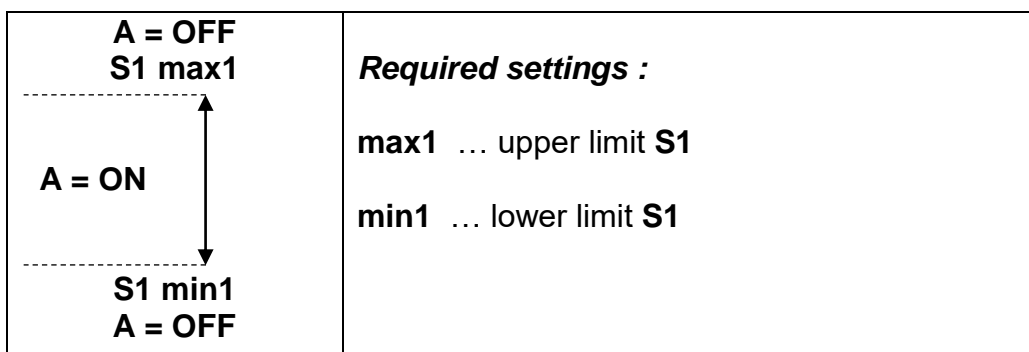
## Program 8, 9 - Air flap control for an earth collector

Program 8

A = ON **S1 max1** - - - - - - - - - **A = OFF** - - - - - - - - - **S1 min1** **A = ON**	*Required settings :* **max1** … upper switch-on threshold **S1** **min1** … lower switch-on threshold **S1**

The output switches when S1 > **max1** or < **min1**. An air/water heat pump thus has a flap for the airflow from the earth collector above the outside ambient temperature **max1** (regeneration) and below the outside ambient temperature **min1** (heating). S2 and S3 have no function.

Program 9

A = OFF **S1 max1** - - - - - - - - - **A = ON** - - - - - - - - - **S1 min1** **A = OFF**	*Required settings :* **max1** … upper limit **S1** **min1** … lower limit **S1**

The output switches when S1 < **max** and > **min**. Hence, while program 8 switches above and below a temperature window, program 9 switches within a temperature window.

Program 12 - Burner requirement using holding circuit

Output =
Burner request
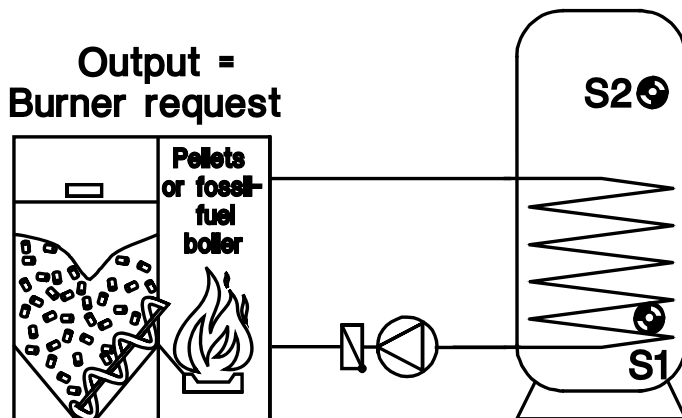
Required settings :

max1↓ … limit **S1**

min1↑ …switch-on threshold **S2**

The output switches on when **S2 < min1↑** and only switches off when **S1 > max1↓**. In other words, boiler requirement when S2 falls short of **min1↑** in the upper storage area and switch-off when S1 exceeds **max1↓** in the lower part of the tank. **The output terminal is not potential-free.**

Program 16, 17 - Preparation of hot water (only for speed version ESR21-D)

The factory settings for programs 16 and 17 are not suitable for electronic or high efficiency pumps.
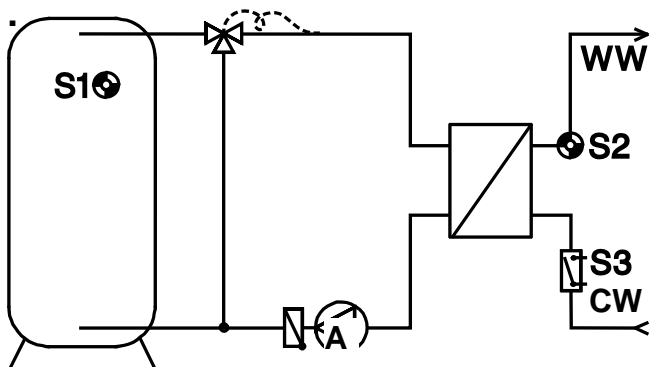
Required settings :

DVA … desired value for **absolute** value control **S2**

DVD … desired value for **differential** control **S1−S2**

Generally for both programs (16, 17):

No thermostat function or differential switching function is activated. Calling one of these two programs the measuring speed of the input S2 is automatically increased from AV 1.0 to AV 0.4 (see in the menu *MEN* under *SENSOR*) and the speed control is activated as an alternative parameter list with the following **factory settings**(see in the menu *MEN* under *PSC*):

Abs. value control AC…..I 2	Desired value DVA….. 48 °C
Differential control DC.. N12	Desired value DVD…..7.0 K
Event control EC…........ ---	TVE 60°C DVE 130°C
Waveform……………..WAVEP	

Proportional part PRO…. 3	Integral part INT…………1	Differential part DIF……..4
Minimum speed MIN…....0	Maximum speed MAX…30	Delay time ALV …………0

In addition, the set values for the desired hot water temperature (**DVA**) and the mixing difference (**DVD**) is put down in the parameter menu to provide the user with quick access.

For more detailed data related to speed process and stability see: Pump speed control *PSC*.

If using **high efficiency pumps with PWM or 0-10 V signals**, the controllers must be deactivated in the **PDR** menu (AR --, DR --). To this end, the corresponding settings are made in the **STAG** menu.

Program 16

By using the speed control the heat exchange outlet can be kept permanently at a constant temperature via the **ultrafast sensor** S2 (non-standard accessory **MSP60** or **MSP130**). Low stand-by losses may occur. A volume flow switch S3 is not necessary.

Program 17

The speed control is only activated, if the **volume flow switch S3** (non-standard accessory **STS01DC...**) indicates a flow. Very few stand-by losses may occur. The program sets sensor **S3** to **DIG**.

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Operation

The large display contains all of the icons for all of the important information and a field for plain text. Navigation with the co-ordination keys is adapted to the display structure.
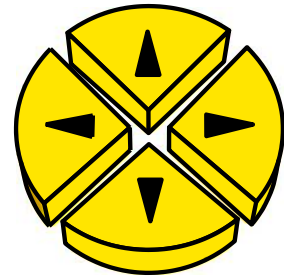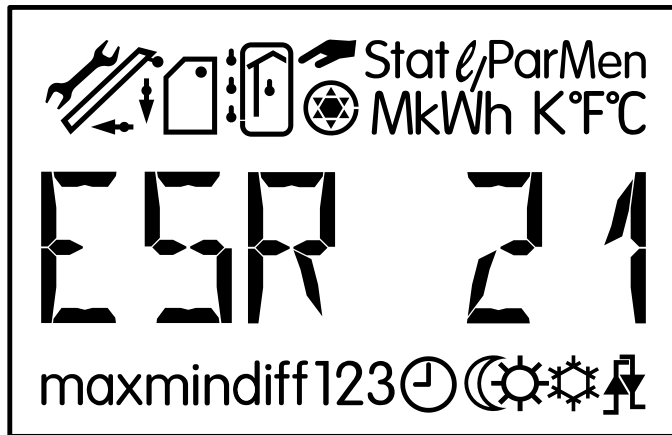

⇦⇨ = Navigation keys to select the display and change parameters.

⇩   = Enter a menu, release a value to change using the navigation keys.

⇧   = Return to the last menu level selected, exit the setting of parameters for a value.

In normal operation, the left/right arrows ⇦⇨ are the navigation keys to select the desired display, such as collector or storage tank temperature. Each time a key is pressed, another icon appears with the respective temperature.
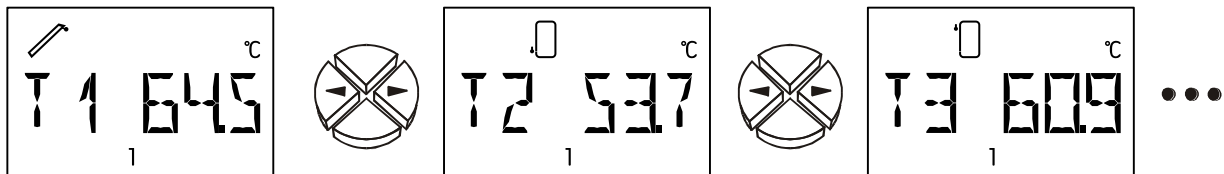
Above the text line, the icon for the text is always displayed (in the example given, the collector temperature). Below the text line, all of the tips are displayed during the setting of parameters.

An active output (pump is running) is displayed as a rotating diagram by the pump icon.

The main level

T1 64.5 ℃	**T2 53.7** ℃	**T3 60.9** ℃
Temperature Sensor 1	Temperature Sensor 2	Temperature Sensor 3

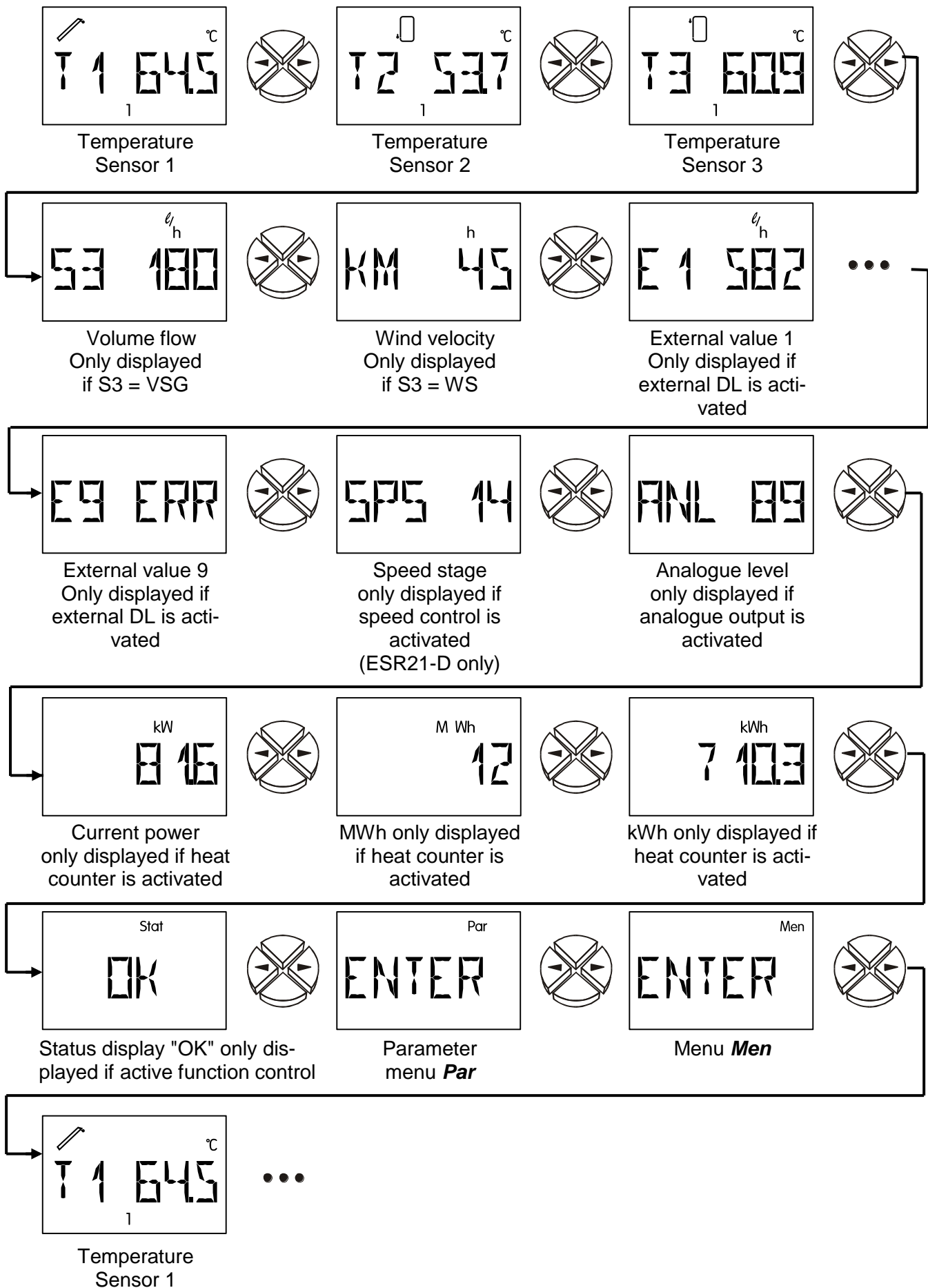|		
S3 180 ℓ/h	**KM 45** h	**E1 582** ℓ/h
Volume flow Only displayed if S3 = VSG	Wind velocity Only displayed if S3 = WS	External value 1 Only displayed if external DL is activated

E9 ERR	**SPS 14**	**ANL 89**
External value 9 Only displayed if external DL is activated	Speed stage only displayed if speed control is activated (ESR21-D only)	Analogue level only displayed if analogue output is activated

8 16 kW	**12** MWh	**7 10.3** kWh
Current power only displayed if heat counter is activated	MWh only displayed if heat counter is activated	kWh only displayed if heat counter is activated

OK Stat	**ENTER** Par	**ENTER** Men
Status display "OK" only displayed if active function control	Parameter menu **Par**	Menu **Men**

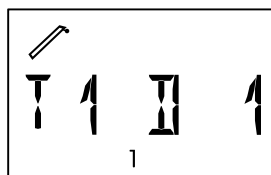| |
|---|
| **T1 64.5** ℃ |
| Temperature Sensor 1 |

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T1 to **T3**   Displays the value measured at the sensor (S1 - T1, S2 - T2, etc.). The display (unit) depends on the settings of the sensor type.

Further sensor display types:
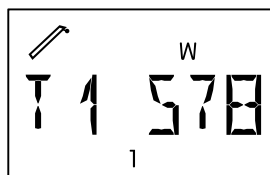
T1 57B W	T1 ∐ 1
Radiation in W/m^2 (radiation sensor)	Digital status 1 = ON (digital input)

   If in the **SENSOR** menu (main menu **ENTER**/*Men*) one sensor is set to **OFF**, then the value display of this sensor is displayed in the main level.

S3   Volume flow, shows the flow rate of the volume flow encoder in litres per hour

KM   Wind velocity in km/h, if S3 is a wind sensor WIS01.

E1 to **E9**   Displays the values from external sensors which are read via the data link. Only activated inputs are displayed.
   ERR means that no valid value has been read. In this case the external value is set to 0.

SPS   Speed stage, indicates the current speed stage. This menu item is only displayed if the speed control is activated.

   Display range: 0   = output is off

                          30   = speed control is running at the highest stage

ANL   Analogue level (only ESR 21-D), indicates the current analogue level of the 0-10V output. This menu item is only displayed if a control output has been activated.

   Display range: 0   = output voltage =   0V or 0% (PWM)

                          100   = output voltage = 10V or 100% (PWM)

kW   The current output of the heat counter indicated in kW.

MWh   Megawatt hours, indicates the megawatt hours of the heat counter.

kWh   Kilowatt-hours, indicates the kilowatt-hours of the heat counter. When 1000 kWh have been reached the counter restarts at 0 and the MWh are increased by 1.
   Menu items **kW**, **MWh**, **kWh** are only displayed if the heat quantity counter has been activated.

Stat: Display of the system's status. Depending on the program selected, various system statuses are monitored. If any problems have occurred, this menu contains all of the information.

Par: The navigation keys on the parameter level (⇦,⇨) allow you to select the icons under the temperature display and the text line. The parameter selected can now be released for selection with the down key ⇩ (enter). The parameter blinks to indicate release. Press one of the navigation keys to change the value by one increment. Keep the key pressed to keep the value running. The changed value is adopted when the up key ⇧ (return) is pressed. To prevent unintended changes in parameters, entry in ***Par*** is only possible using the **code 32**.

Men: The menu contains basic settings to determine additional functions such as the sensor type, language, the system protection functions, etc. Use the keys for navigation and to make changes as usual. The dialogue is only set up via the text line. As the settings in the menu change the basic features of the control unit, entry is only possible with a code that only the technician knows.

The settings of the parameters and menu functions ex works can be restored at any time using the down key (entry) when plugging the unit in. If this occurs, WELOAD will appear in the display for three seconds.
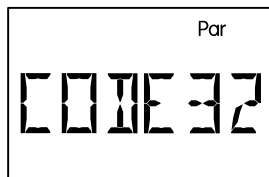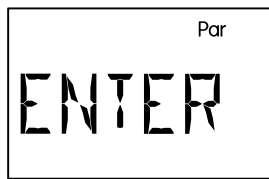
# Changing a value (parameter)
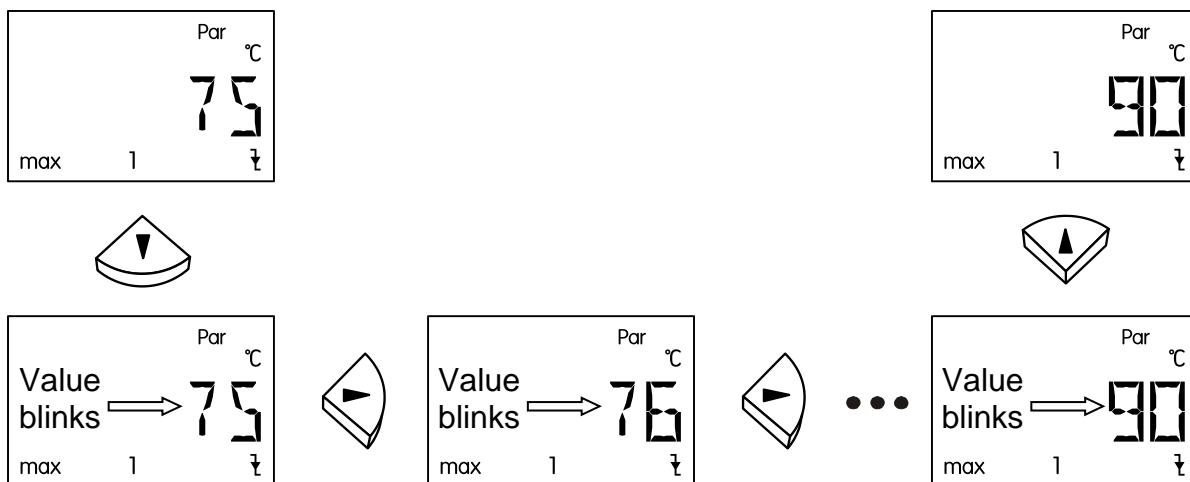
If a value is to be changed, press the down arrow key. This value will then blink and can be set to the desired value with the navigation keys.
Use the arrow key up to save the value.
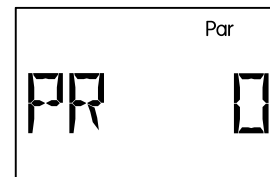
The parameter menu *Par*

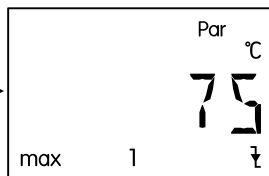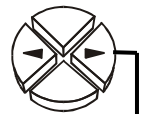(Version number, program number, min, max, diff, auto/manual mode)

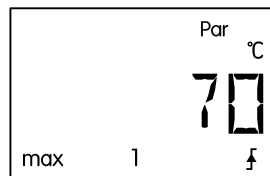| Par		Par		Par
ENTER				

Par		Par		Par
CODE 32		VR 7.5		PR 0
Code to enter menu		Version number		Program number
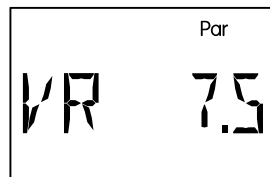
Par °C		Par °C		Par °C
75		70		5
max 1		max 1		min 1
Max limit switch-off threshold		Max limit switch-on threshold		Min limit switch-on threshold
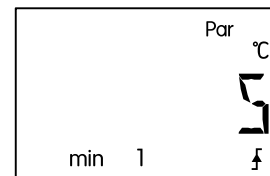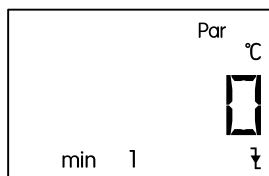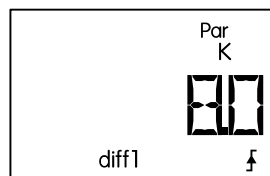
Par °C		Par K		Par K
0		80		40
min 1		diff1		diff1
Min limit switch-off threshold		Difference switch-on threshold		Difference switch-off threshold
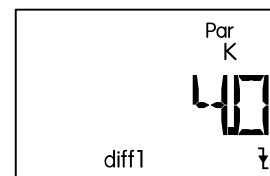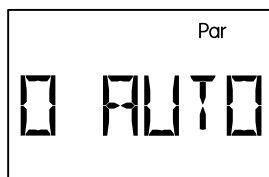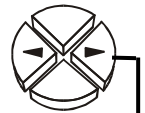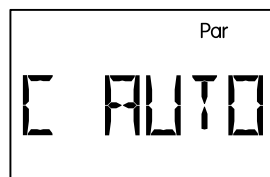
Par		Par
O AUTO		C AUTO
Automatic / Manual mode		Automatic / manual mode for the control output

Code number *CODE*

The other menu items of the parameter menu are only displayed after input of the correct **code** number (**code number 32**).

Software version *VR / VD*

Software version of the device (**VR** = version with relay output, **VD** = speed version). It cannot be changed as it indicates the intelligence of the device and must be provided if there are any queries.

Program number *PR*

Selection of the appropriate **pr**ogram according to the selected diagram. For a solar thermal system, that would be the number 0 or 1.

Set values (*max, min, diff*)

The device does not have any switching differentials (difference between temperatures to switch on or off); rather, all of the threshold values are divided into switch-on and switch-off values. In addition, some programs have several similar thresholds such as **max1, max2**. To make a distinction, the index for max is also displayed in the same line.

CAUTION: When setting the parameter, the computer always limits the threshold value (such as **max1 on**) when it approaches a certain temperature of the second threshold (such as **max1 off**) to prevent negative hysteresis. If a threshold cannot be changed any longer, the second threshold has to be changed first.

max ↓   When this temperature has been reached, the output is blocked (ex works = 75°C).

max ↑   The output blocked at **max** ↓ is released again when this temperature has been reached. **max** generally serves to limit storage. Recommendation: The switch-off point should be some 3-5K higher than the switch-on point in the storage area and some 1-2K higher than in the pool area. The software does not allow for differences less than 1K (ex works = 70°C).

        Setting range: -30 to +149°C in increments of 1°C (for both thresholds, but **max↓** has to be at least 1K greater than **max↑**)

min ↑   When this temperature has been reached at the sensor, the output is released (display only with the corresponding program diagram) (ex works = 5°C).

min ↓   The output previously released via **min** ↑ is blocked again when this temperature has been reached. **min** generally protects the boilers from soot. Recommendation: The switch-on point should be some 3-5K higher than the switch-off point. The software does not allow for differences less than 1K (ex works = 0°C).

        Setting range: -30 to +149°C in increments of 1°C (for both thresholds, but **min↑** has to be at least 1K greater than **min↓**)

diff ↑   If the temperature difference between the two set sensors surpasses this value, the output is released. For most programs, **diff** is the basic function (differential controller) of the system. Recommendation: For solar applications, **diff** ↑ should be set to around 7-10K (factory settings WE = 8K). Slightly lower values suffice for the loading pump program (ex works = 8K).

diff ↓   The output previously released when **diff** ↑ was reached is blocked again when this temperature difference is reached. Recommendation: **diff** ↓ should be set to around 3-5K (WE = 4K). Although the software allows for a minimum difference of 0.1K between the switch-on and switch-off points, no value less than 2K can be entered for sensor and measurement tolerance (ex works = 4K).

        Setting range: 0.0 to 9.9K in increments of 0.1K

                       10 to 98K in increments of 1K (for both thresholds, but **diff↑** has to be at least 0.1K / 1K greater than **diff↓**)

Schematic representation of setting values
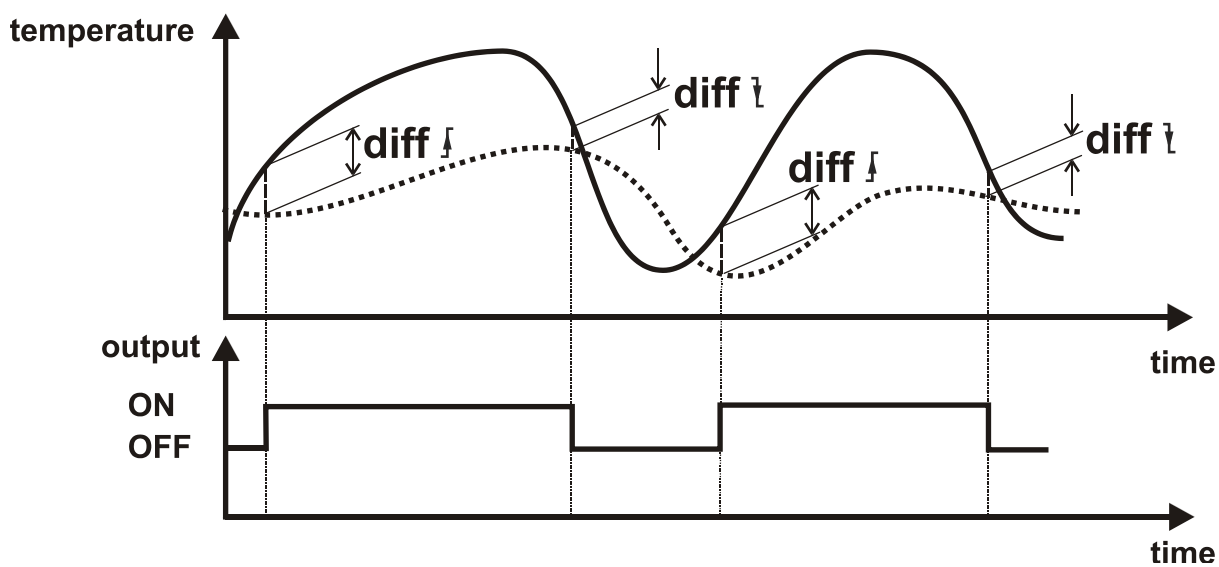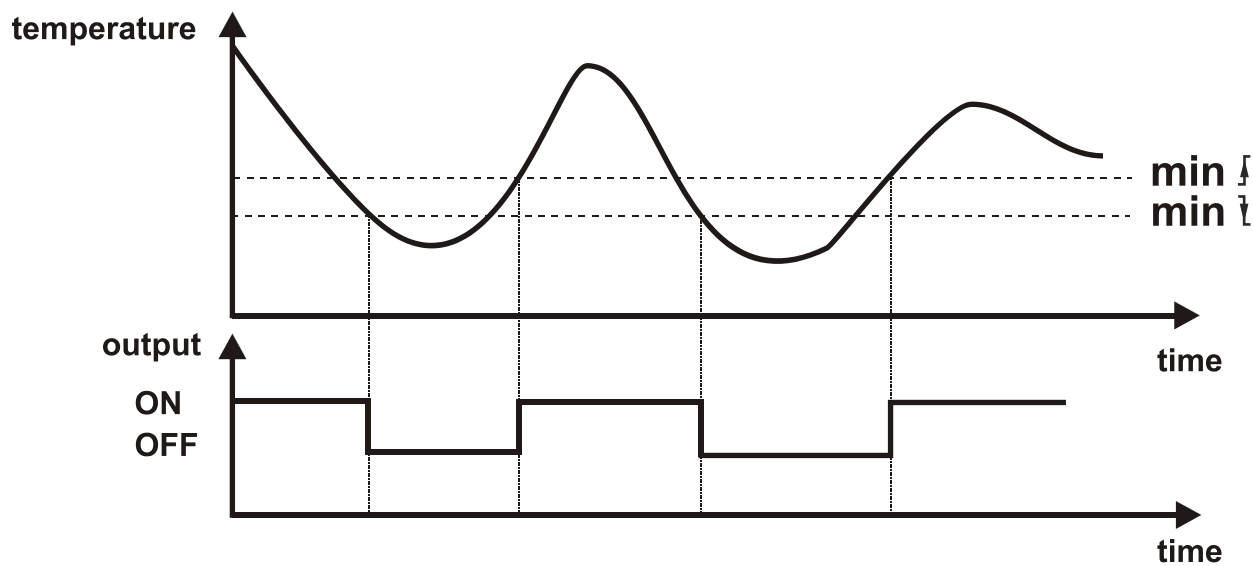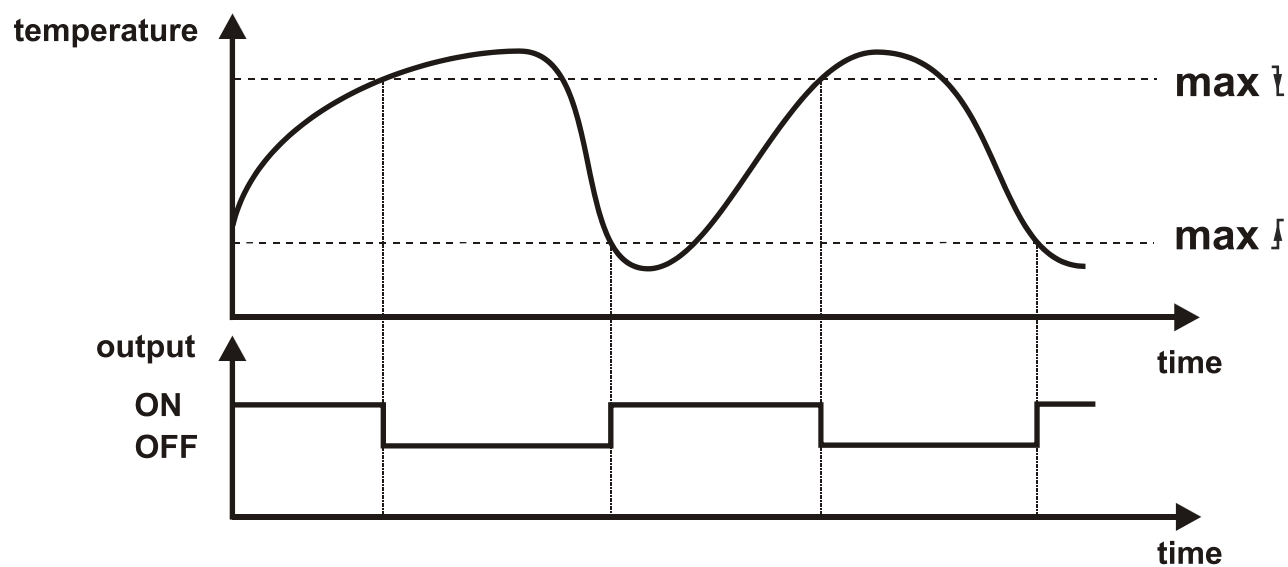
Automatic / manual mode
O AUTO

The output is set to automatic mode and can be switched for test purposes to manual mode (**O ON**, **O OFF**). When the manual mode has been selected, an icon appears under the text line. An active output (pump running) is identifiable, if the symbol combination comprising collector, pre-run and return arrows are displayed as a rotating graphic.

> Settings: **AUTO** the output switches according to the program diagram
> **OFF** the output switches off
> **ON** the output switches on

In all menus, the hand symbol indicates that the output has been manually switched on or off

| Automatic mode | Manual OFF | Manual ON |
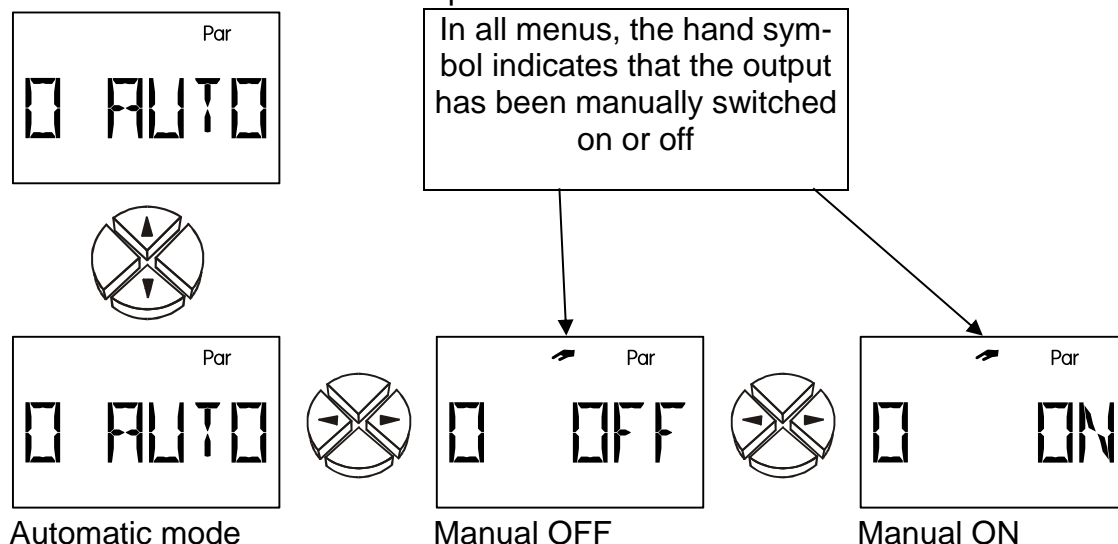
C AUTO

The control output is set to automatic mode and can be switched for test purposes to manual mode (**C ON**, **C OFF**). When the manual mode has been selected, an icon appears at the top. **If the hand symbol is displayed, the control function is deactivated.** (ex works = AUTO)

Settings: **AUTO** the control output delivers a control voltage between 0 and 10 volts dependent on the settings in the **COP** menu.
> **OFF** the control voltage is always 0 volts
> **ON** the control voltage is always 10 volts

In all menus, the hand symbol indicates that the control output is manually at 10 or 0 volts

| Automatic operation | Manual 0 volts | Manual 10 volts |
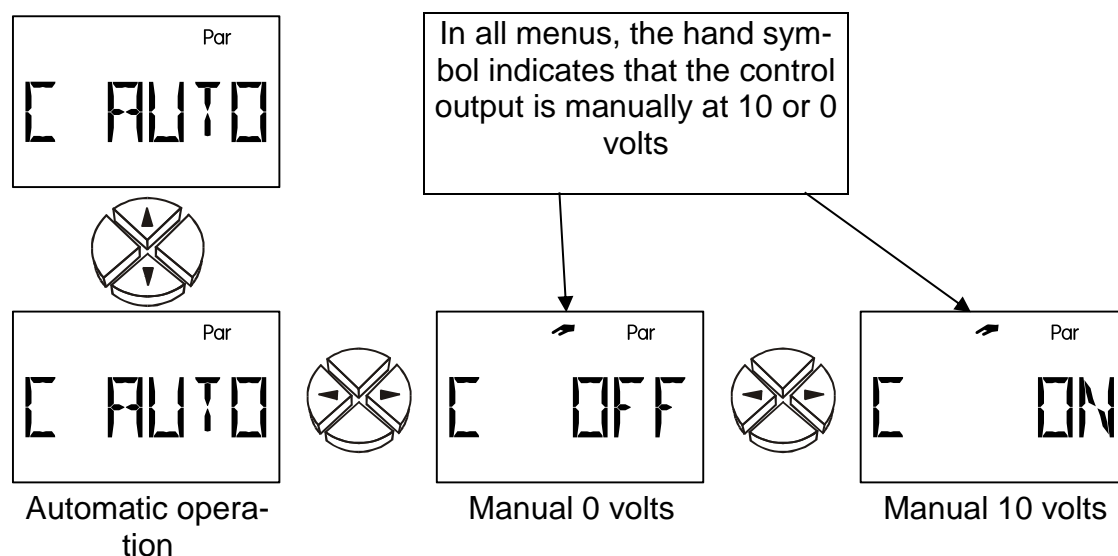
The menu *Men*

The menu contains basic settings to specify additional functions such as sensor type, function check, etc. Navigation and changes are done as usual with the keys ⇨⇧⇩⇦, while the dialogue is only set up in the text line.

As the settings in the menu can change the basic features of the control unit, only a technician who has the code can open this level.

ENTER (Men)		
ENGL (Men) — Language	**CODE64** (Men) — Code to enter the menu	**SENSOR** (Men) — Sensor menu
SYS PF (Men) — System protection function	**STARTF** (Men) — Start function	**ART** (Men) — After-running time of outputs
PSC (Men) — Pump speed control	**COP** (Men) — Control output	**F CHCK** (Men) — Function check
HQC (Men) — Heat quantity counter	**EXT DL** (Men) — External sensors via data link	
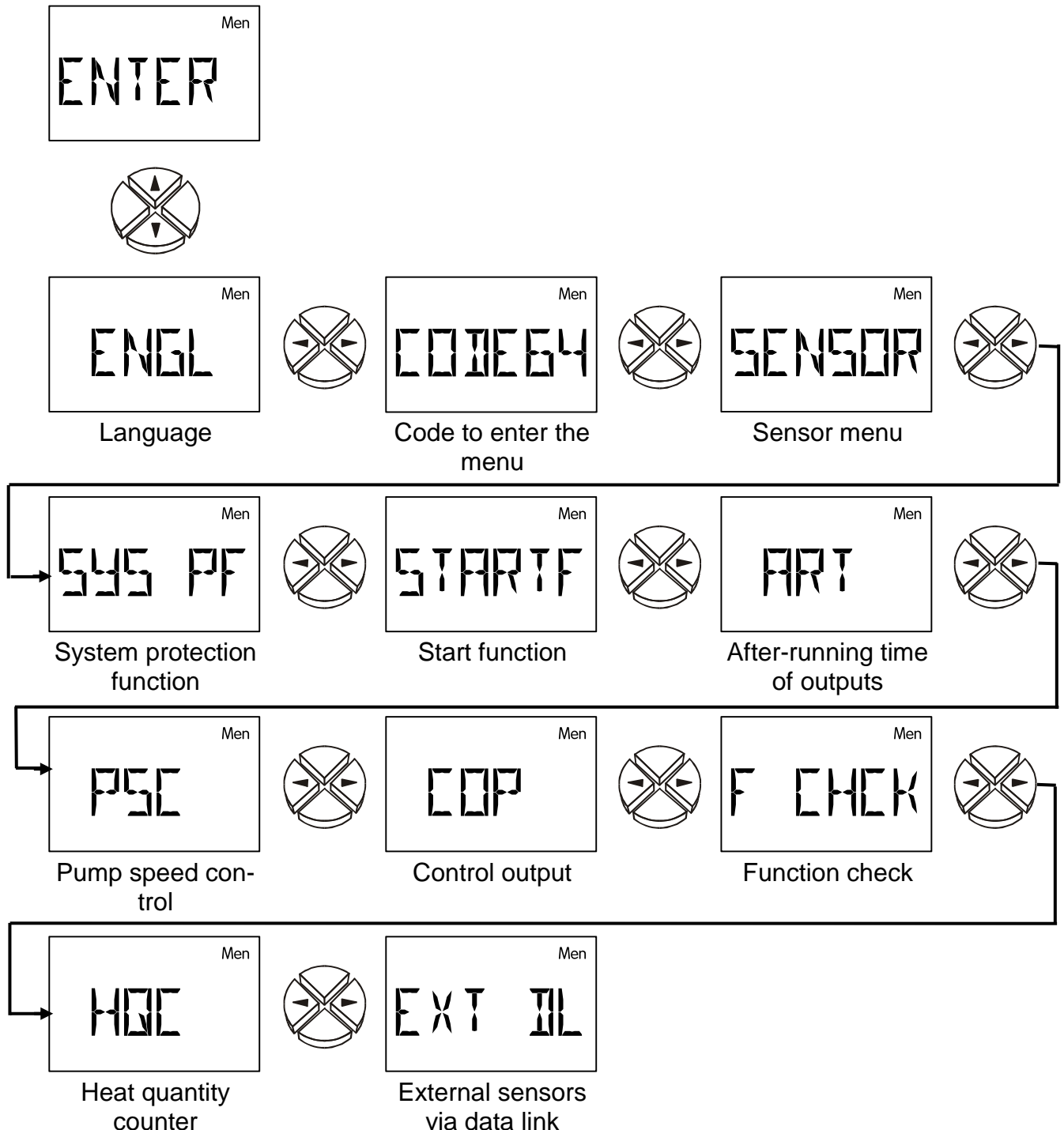
Brief description

ENGL   Language selection: The entire menu can be switched to the desired user language even before the code is provided. The following languages are available: German (*DEUT*), English (*ENGL*).

CODE   **Code** number for entering the menu. The rest of the menu items are only displayed once the correct code number is entered.

SENSOR   **Sensor** menu: indication of the type of sensor or a fixed temperature for an input that is not used.

SYS PF   **Sys**tem **p**rotective **f**unctions: switch off the solar thermal system when a critical collector temperature has been reached; anti-freeze function for the collector.

STARTF   **Start f**unction: start help for solar thermal systems.

ART   **A**fter-**r**unning **t**ime: can be set for the output.

PSC   **P**ump **s**peed **c**ontrol (only for speed version V D)

COP   Control output available twice (0-10V / PWM)
As analogue output (0-10 V): output of a voltage between 0 and 10 V.
As fixed value of 5V.
As PWM (pulse width modulation): output of a frequency. The duty cycle (ON / OFF) conforms to the control signal.
Error message (switchover from 0V to 10V or inversely from 10V to 0V)

F CHCK -   **F**unction **ch**e**ck**: activates a monitoring function to detect various errors and critical situations.

HQC   -   **H**eat **q**uantity **c**ounter - activate and make settings

EXT DL   External sensor values from the data link.

Language *ENGL*

Language selection: The entire menu can be switched to the desired user language even before the code is provided. The following languages are available: German (***DEUT***), English (***ENGL***) and international (***INT***) for French, Italian and Spanish.

Factory settings are made in German (***DEUT***).

Code number *CODE*

The additional menu items are only displayed after the correct **code** number (**code number** 64) has been entered.

Sensor menu *SENSOR*

| Sensor | Average time | Assigning icons |
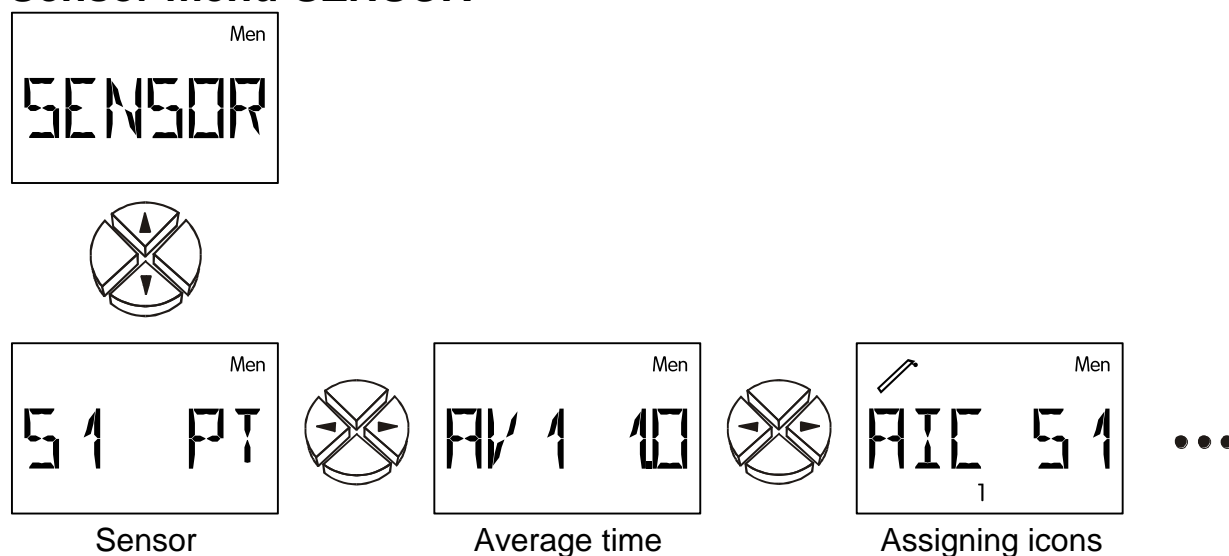
These 3 menu items are available for each sensor.

Sensor settings

Sensor S3 has been used as example for the sensor settings, since this sensor has the most setting options.

53 PT		**AV3 10** ···
Sensor (3x)		Average time

53 KTY	**53 PT**	**53 GBS**
KTY	PT1000	Radiation sensor

53(25 ℃	**53(51**	**53 DIG**
Fixed value	Transfer of values	Digital input

53(26 ℃	**53(52** ℃
Fixed value entry setting	Transfer of values setting

53 OFF	**53 VSG**	**LPP 0.5**
Sensor OFF	Volume flow encoder (only S3)	Litres per pulse Only displayed if S3 = VSG

53 WS
Wind sensor WIS01 (only connected to S3)
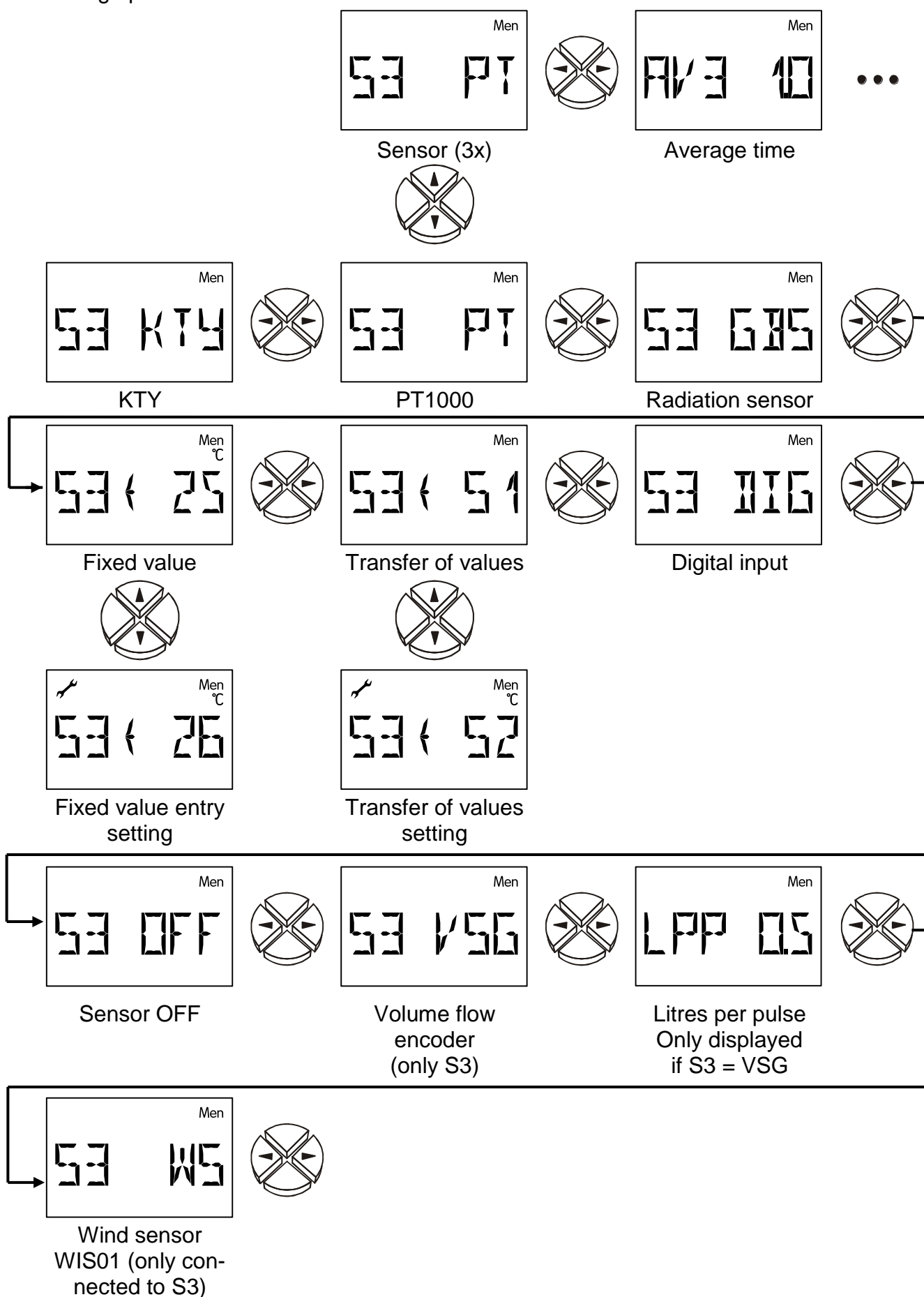
Sensor type

Solar collectors reach standstill temperatures of 200 to 300°C. No value above 200°C is expected due to the sensor installation point and physical properties (dry steam does not conduct heat well, for instance). The standard PT1000 series sensors can be permanently exposed to 250°C and briefly to 300°C. KTY sensors are designed for brief use at 200°C. The *SENSOR* menu enables changing over of the individual sensor inputs between PT1000 and KTY types.

As default factory setting all inputs are set to PT1000 type.

PT, KTY   Temperature sensors

GBS   Radiant sensor **GBS** - non-standard accessory (can be used for the start function and solar priority function)

S3⇐ 25   Fixed value: e.g. **25**°C (using this settable value instead off measured temperature)
Setting range: -20 to 149°C in increments of 1°C

S3⇐ S1   Transfer of values. Instead of a measured value the input **S3** receives its (temperature) information from input **S1**. A mutual allocation (in this example also: **S1 ⇐S3**) in order to link information is not admissible.

In addition it is possible to assign values from external sensors (E1 to E9).

DIG   **Dig**ital input: such as when a volume flow switch is used.

Input short-circuited:	Display: D1
Input interrupted:	Display: D0

**OFF**   The sensor is not displayed on the main level. The sensor value is set to 0°C.

VSG   Volume flow encoder**: Only on input 3** to read-in the signals from a volume flow encoder (determination of the flow rate for the heat quantity counter)

LPP   **L**itres **p**er **p**ulse = the volume flow encoder's pulse rate (only when sensor type S3 = VSG). (ex works = 0.5)
Setting range: 0.0 to 10.0 litres/pulse in increments of 0.1 litre/pulse

WS   Wind sensor: **Only connected to input S3**, to read in the pulses of the wind sensor **WIS01** from Technische Alternative (1Hz per 20km/h).

Creating a mean (average) *AV*

Set the number of seconds during which an average should be calculated. (ex works = 1.0s)
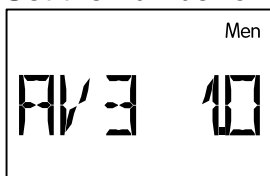
Example: AV3 1.0 Create an **av**erage of sensor S3 for **1.0** seconds
For simple measurements, 1.0-2.0 should be selected.
A large average slows everything down and is only recommended for the sensors for the heat counter.
The measurement of the ultra fast sensor for the preparation of hot water also requires a fast evaluation of the signal. Hence, the creation of the average of the sensor should be reduced to 0.3 to 0.5 although fluctuations will then occur in the display.
No averaging is possible for the volume flow encoder VSG.

Setting range: 0.0 to 6.0 seconds in increments of 0.1 seconds
0.0 no average

Assigning icons *AIC*
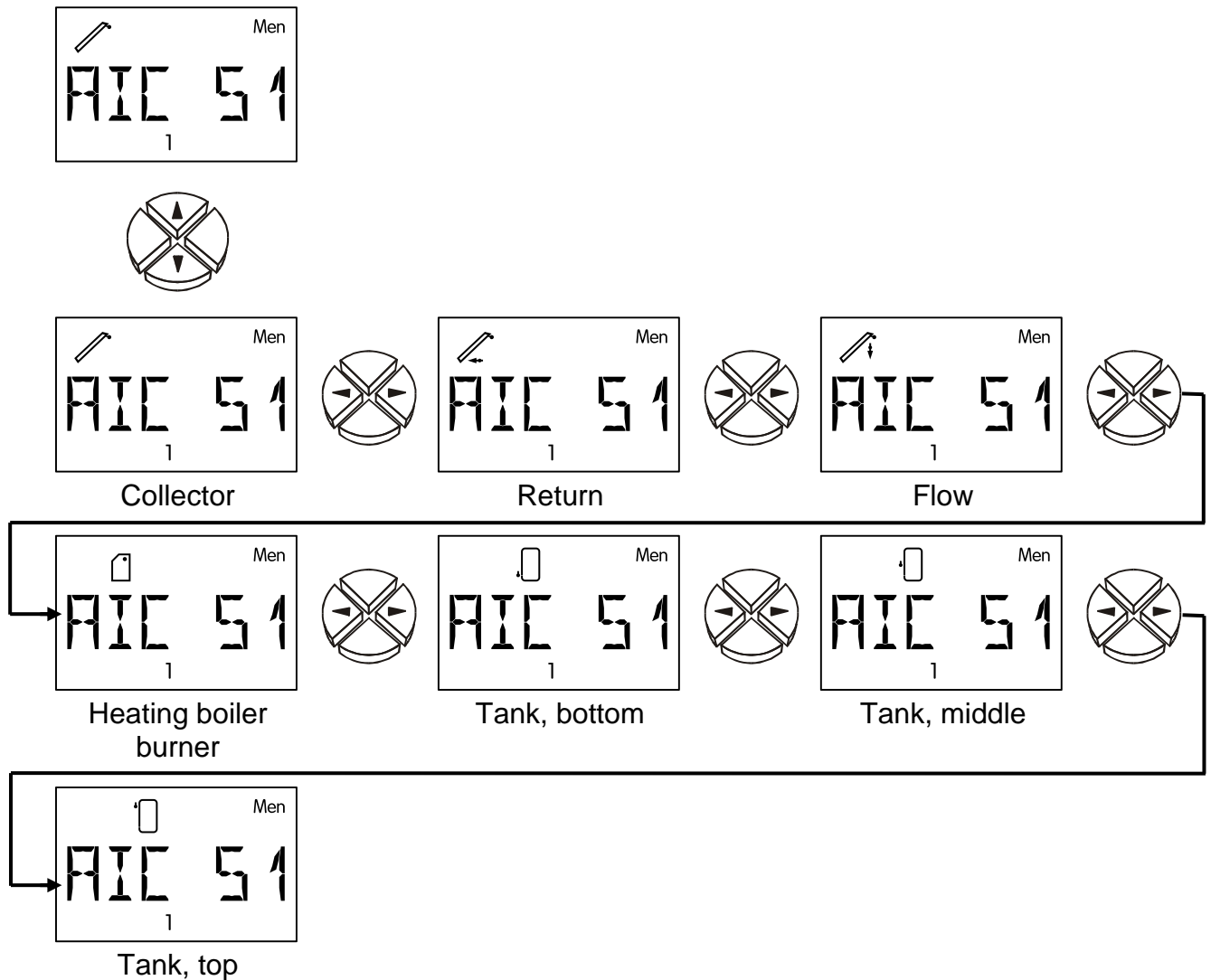
One of the icons displayed above can be assigned to each sensor. Each icon is available three times, which is displayed in the bottom line by the index (1, 2 or 3). Contrary to the above graphic each symbol appears three times with a different index before switching to the next.

Symbol allocation has no influence on the control function.

System protection functions *SYS PF*

Men
SYS PF

↑↓

Men
CET
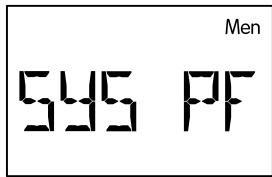
Collector excess
temperature limiter

⊗

Men
FROST

Frost protection

● ● ●

The limit function **CET** is activated ex works.

Collector excess temperature limit *CET*

Steam builds up when the system is not circulating. When it automatically switches on again, the pump does not have the pressure to lift the fluid level above the highest point in the system (collector feed line). If there is no circulation, the load on the pump is enormous. This function allows the pump to be blocked above a set collector temperature threshold (**max ↓**) until a second set threshold (**max ↑**) is fallen short of.
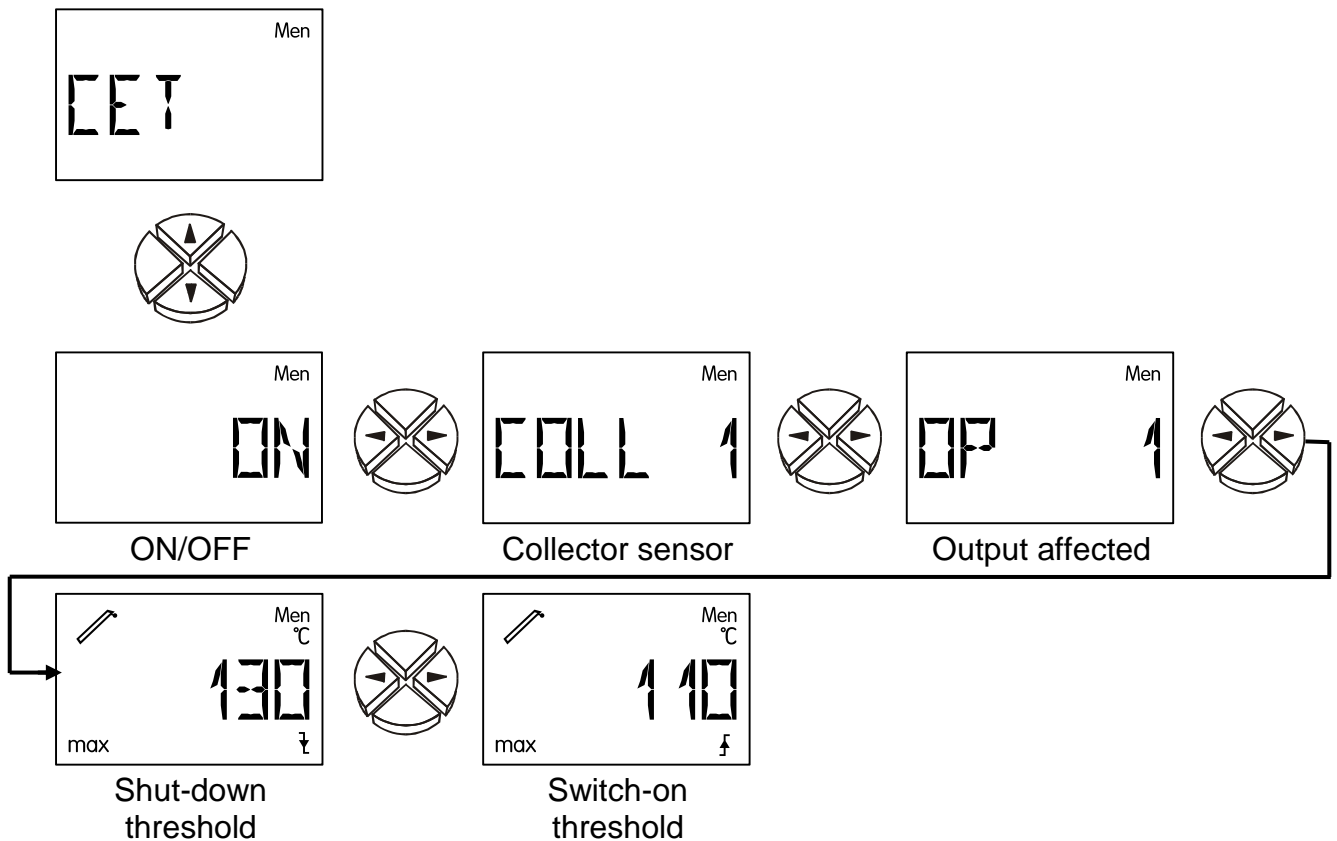
If the control output is allocated to the output, the analogue level for pump standstill is issued at the control output if collector excess temperature shutdown is active.

ON/OFF		Collector sensor		Output affected

Shut-down threshold		Switch-on threshold

ON / OFF   **C**ollector **e**xcess **t**emperature limit ON/OFF
             (ex works = ON)

COLL 1   Monitored collector sensor (S1)

OP 1   Output 1 is blocked if the switch-off threshold is exceeded.

max ↓   Temperature above which the outputs set are to be blocked
             (ex works = 130°C)
             Setting range: 0°C to 200°C in increments of 1°C

max ↑   Temperature above which the outputs set are to be released.
             (ex works = 110°C)
             Setting range: 0°C to 199°C in increments of 1°C

Collector frost protection *FROST*

This function is disabled ex works and is only necessary for solar power systems that run without antifreeze: In the south, the energy from the solar tank suffices to keep the collector at a minimum temperature for the few hours below freezing. At **min ↑** of 2°C on the collector sensor, the settings in the chart release the solar pump and block it again at **min ↓** of 4°C.

ON/OFF	Collector sensor	Output affected

Switch-on threshold	Shut-down threshold
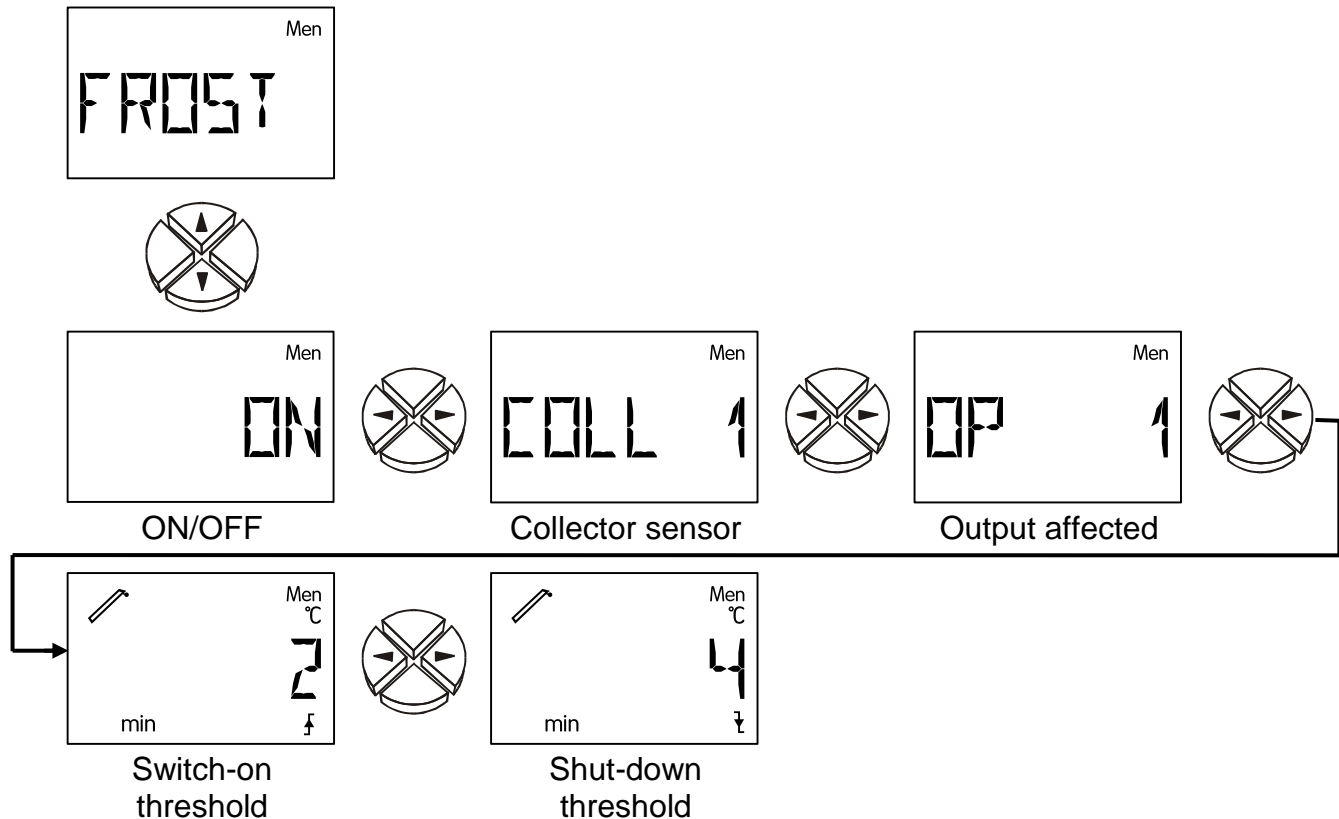
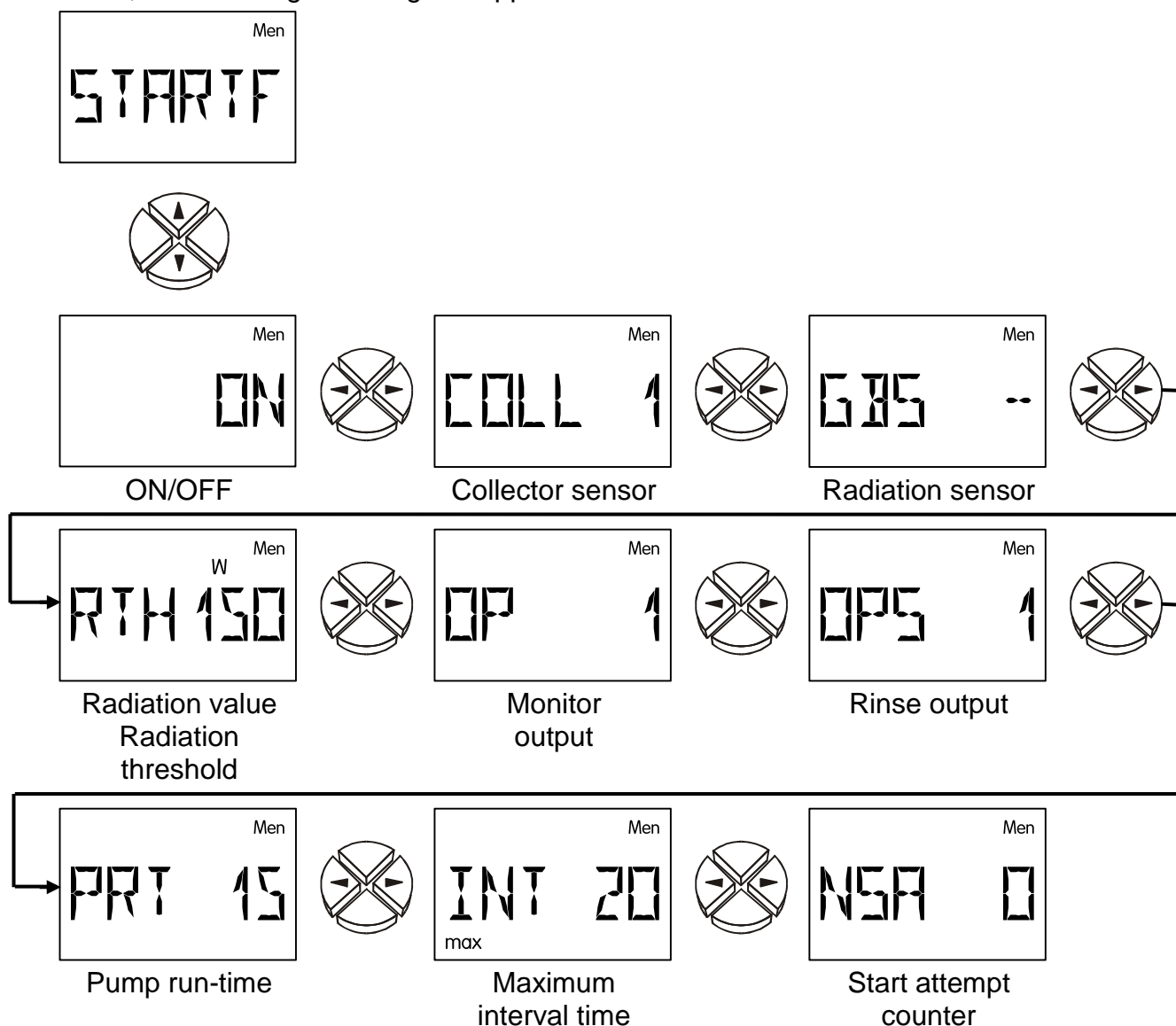| **ON / OFF**	Frost-protection function ON/OFF (ex works$_1$ = ex works$_2$ = OFF)
COLL 1	Monitored collector sensor (S1)
OP 1	Output 1 is switched on if the turn-on threshold is not reached. If the control output is allocated to the output, then the analogue stage is additionally output for the full speed on the control output.
min ↑	Temperature above which the outputs set are to be switched on
	(ex works$_1$ = ex works$_2$ = 2°C)
	Setting range: -30°C to 119°C in increments of 1°C
min ↓	Temperature above which the outputs set are to be switched off
	(ex works$_1$ = ex works$_2$ = 4°C)
	Setting range: -29°C to 120°C in increments of 1°C
NOTICE:	If the frost protection function is activated and an error occurs at the collector sensor (short circuit, interruption), the set output is switched on at the top of every hour for 2 minutes.

Start function *STARTF* (ideal for tube collectors)

Solar thermal systems sometimes start too late in the morning when the collector sensor does not come into contact with the warm heat transfer medium in time. Flat collector fields or **vacuum tubes with forced circulation** often lack sufficient gravity pull.

The start function tries to release a rinsing interval while constantly monitoring the collector temperature. If the control output is allocated to the output, the analogue level for the maximum speed is additionally issued at the control output. The computer first determines the current weather based on constant measurements of the collector temperature. It then calculates the best time for a brief rinsing interval to maintain the temperature for normal operation.

When the radiation sensor is used, the solar radiation is used for the calculation of the start function (radiation sensor **GBS 01** - non-standard accessory).

The start function is disabled ex works and only useful with solar thermal systems. When activated, the following flow diagram applies:

|		
ON Men		
↕		
ON Men ON/OFF	**COLL 1** Men Collector sensor	**GBS --** Men Radiation sensor
RTH 150 W Men Radiation value Radiation threshold	**OP 1** Men Monitor output	**OPS 1** Men Rinse output
PRT 15 Men Pump run-time	**INT 20** Men max Maximum interval time	**NSA 0** Men Start attempt counter

ON / OFF   Start function ON/OFF (ex works = OFF)

COLL 1   Monitored collector sensor (S1)

GBS   Indicates a sensor input if a radiation sensor is used. If no radiation sensor is used, the average temperature (long-term mean regardless of the weather) is calculated. (ex works = --)

Setting range:	S1 to S3	Input of radiation sensor
	E1 to E9	value of the external sensor
	GBS --	= no radiation sensor

RTH   Radiation value (**r**adiation **th**reshold) in W/m^2 above which rinsing is allowed. Without a radiation sensor, the computer calculates the necessary temperature increase for the long-term mean that launches rinsing from this value. (ex works = 150W/m²)
Setting range: 0 to 990W/m² in increments of 10W/m²

OP 1   Monitored output; no start function is carried out if the output is running.

OPS 1   Rinsing output**.** If the control output is allocated to the output, then the analogue stage is additionally output for the full speed on the control output.

PRT   **P**ump **r**un-**t**ime (rinsing time) in seconds. During this time, the pump should have pumped roughly half of the content of the collector's heat transfer medium past the collector sensor. (ex works = 15s)
Setting range: 0 to 99s in increments of 1s

INT(max)   Maximum allowable **int**erval between two rinses. This time is automatically reduced according to the temperature increase after rinsing. (ex works = 20min)
Setting range: 0 to 99min in increments of 1min

NSA   **N**umber of **s**tart **a**ttempts (= counter). The system is automatically reset for a start attempt if the last start attempt was more than four hours ago.

After-running time *ART*

During the start phase, the pumps may repeatedly switch on and off for a long time, especially with solar and heating systems with long hydraulic system lines. This response can be reduced by using a speed control or increasing the pump after-run time.

If the control output is allocated to the output **and no** absolute value control, differential control or event control is activated, the analogue level for the maximum speed is additionally issued at the control output.
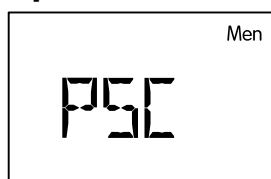
```
                    Men
 ART
```
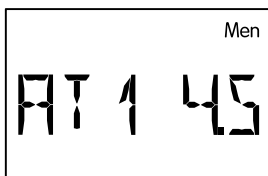
```
                    Men
 AT 1 45
```
After-running time
output

AT 1   **A**fter-**r**unning time output (ex works = 0)

                    Setting range: 0 (no after-running time) to 9 minutes in increments of 10 sec
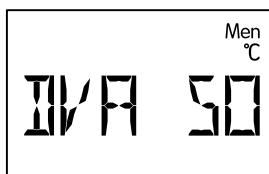
Pump speed control *PSC* (only ESR21-D)
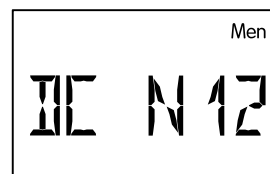**Pump speed control PSC is not suitable for electronic or high efficiency pumps.**

PSC `Men`

Warning! The values in the following description are by way of example only; they must, in all cases, be matched to the system!

AC N 1 `Men`
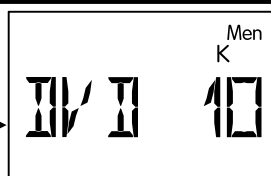
Absolute value control system

IVA 50 `Men °C`

Desired value for absolute value control

IC N 12 `Men`

Differential control system

IVI 10 `Men K`

Desired value for differential control

EC N31 `Men`

Event control system

TVE 60 `Men °C`

Desired value of the event

IVE 130 `Men °C`
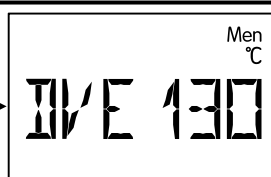
Desired value of the control system

WAVEP `Men`

Wave package or phase angle

PRO 5 `Men`

Proportional part

INT 0 `Men`

Integral part

IIF 0 `Men`

Differential part

MIN 0 `Men`

Minimum Speed stage

MAX 30 `Men`
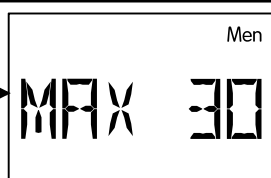
Maximum Speed stage

ALV 0 `Men`

Delay time

ACT 19 `Men`

Current speed

TST 19 `Men`
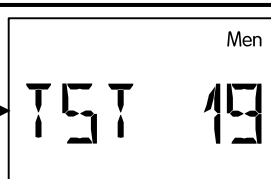
The behaviour of the control circuit is equal to that of the control outputs (COP); however, instead of 100 (COP) a maximum of 30 increments is available.
The description of the parameter values follows in the menu "COP".

Setting of test speed

Waveform

Two waveforms are available for motor control. (ex works = WAVEP)

WAVEP   Wave packets - only for circulating pumps with standard motor dimensions. Here, individual half cycles are bled in to the pump motor. The pump runs on pulses and only produces a smooth flow of the heat transfer medium when the rotor's moment of inertia has been overcome.
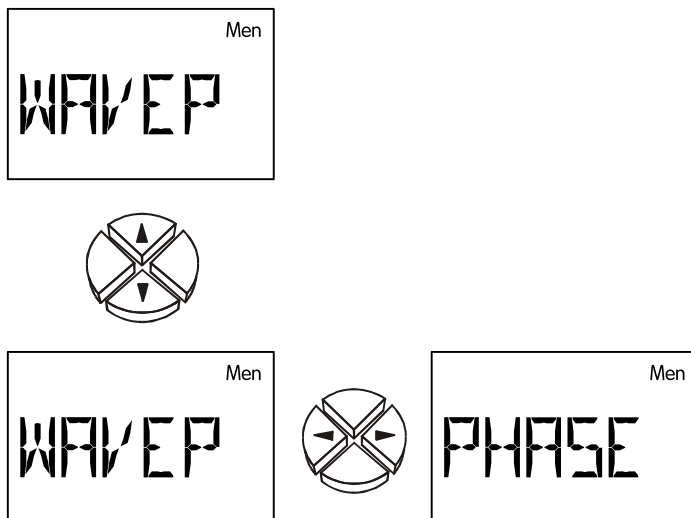
           Benefit: Great dynamics of 01:10, well suited for usual commercial pumps without internal electronics and a motor length of around 8 cm.

           Drawback: Linearity depends on the pressure loss; there is some noise, not suitable for pumps with evidently deviating motor diameters and / or length   from 8 cm.

           <u>Wave packet control is not suitable for electronic or high efficiency pumps.</u>

PHASE   **Phase** angle - for pumps and ventilation motors. The pump is switched to the grid within each half cycle at a certain point (phase).

           Benefit: Suitable for almost all motor types
           Drawback: Low dynamics of 01:03 for pumps. **The device has to have a filter upstream to fulfill the CE standards for interference suppression**
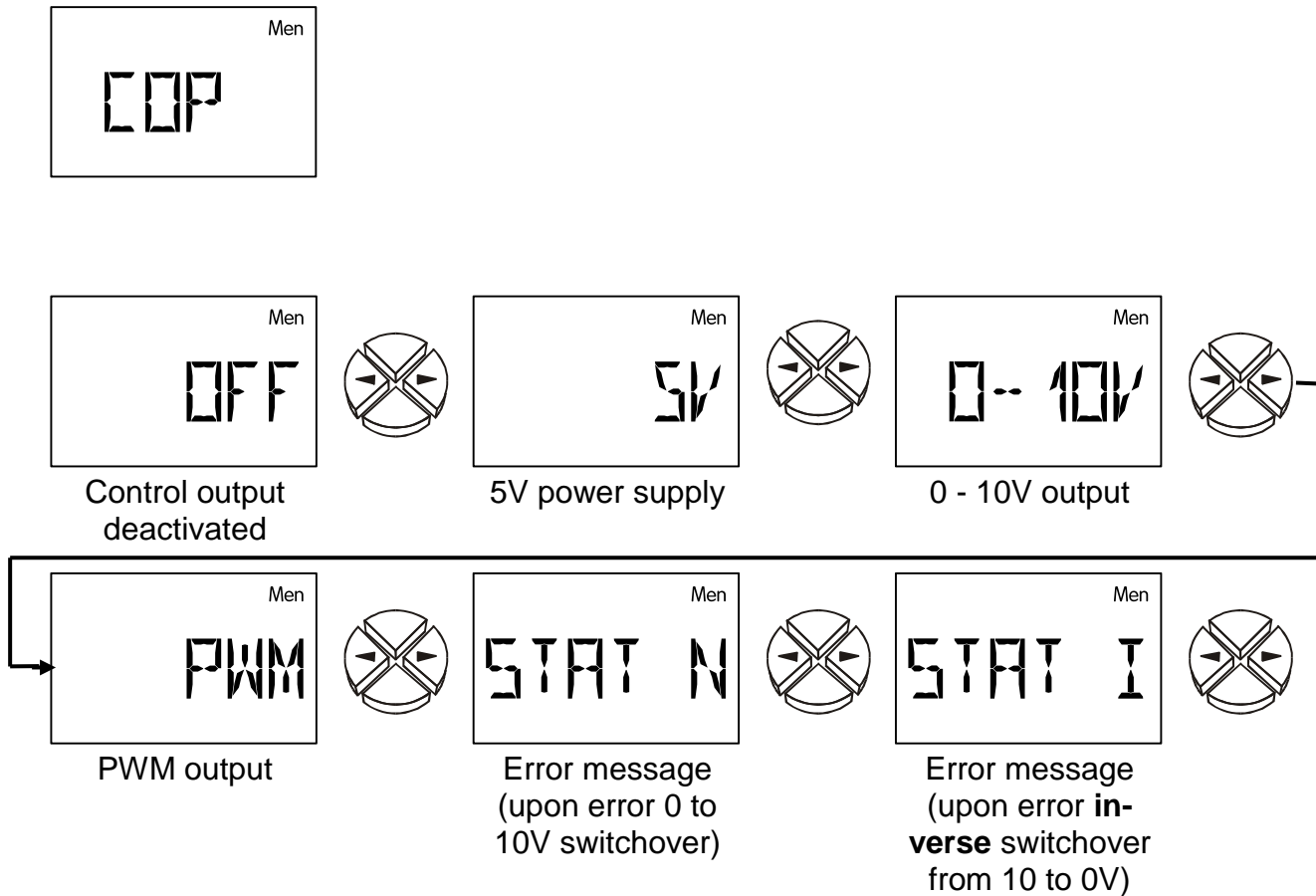

NOTICE
The menu allows a choice between wave packet and phase angle however in the standard version the output of waveform "phase angle" is not possible.
Special versions on request.

Control output *COP* 0-10 V / PWM

Different functions of the control output

Men — **COP**		

Men — **OFF**	Men — **5V**	Men — **0 – 10V**
Control output deactivated	5V power supply	0 - 10V output

Men — **PWM**	Men — **STAT N**	Men — **STAT I**
PWM output	Error message (upon error 0 to 10V switchover)	Error message (upon error **inverse** switchover from 10 to 0V)

OFF   Control output deactivated; output = 0V

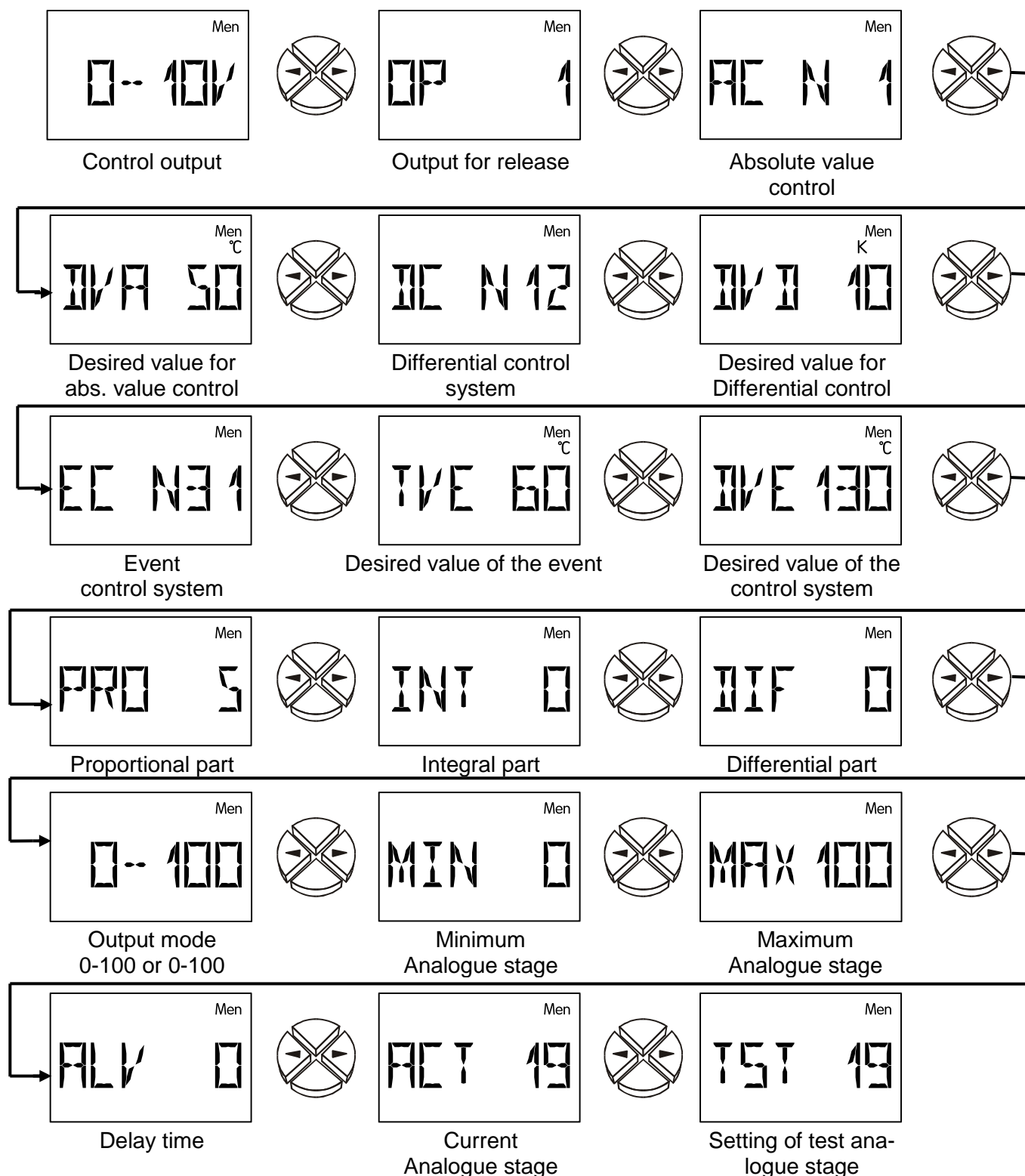**5V**   Power supply; output = 5V

0–10V   PID – controller; output= 0-10V in 0.1V increments

PWM   PID – controller;   output = duty cycle 0-100% in 1% increments

STAT N / STAT I   If function control is activated and an error message is displayed in the status display *Stat* (sensor open circuit **IR**, -short circuit **SC** or circulation error **CIRC.ER**) the output with the setting **STAT N** is switched over from 0 to 10 V (for **STAT I**: inversely from10V to 0V). Upon collector excess temperature switch-off **CETOFF**, the control output does not switchover. Subsequently, an auxiliary relay can be connected to the control output, which forwards the error message to a signalling device (e.g. warning lamp or audible alarm).

The following settings are only possible in **0-10V** and **PWM** modes.

Warning! The values in the following description are by way of example only; they must, in all cases, be matched to the system!

|		
O-- 10V `Men`	**OP 1** `Men`	**AC N 1** `Men`
Control output	Output for release	Absolute value control
DVA 50 `Men °C`	**DC N 12** `Men`	**DVD 10** `Men K`
Desired value for abs. value control	Differential control system	Desired value for Differential control
EC N3 1 `Men`	**TVE 60** `Men °C`	**DVE 130** `Men °C`
Event control system	Desired value of the event	Desired value of the control system
PRO 5 `Men`	**INT 0** `Men`	**DIF 0** `Men`
Proportional part	Integral part	Differential part
O-- 100 `Men`	**MIN 0** `Men`	**MAX 100** `Men`
Output mode 0-100 or 0-100	Minimum Analogue stage	Maximum Analogue stage
ALV 0 `Men`	**ACT 19** `Men`	**TST 19** `Men`
Delay time	Current Analogue stage	Setting of test analogue stage

In this menu the parameters for the control output are specified.

As analogue output it can put out a voltage of 0 to10V in 0.1V increments.

As PWM a digital signal with a frequency of 500 Hz (level approx.10 V) and a variable duty cycle from 0 to 100% is created.

The control output is factory set to PWM and linked to output 1. It can be enabled by the assigned output in the active state. If the control output (0-10 V or PWM) is activated and speed control is set, the analogue level is displayed in the basic menu after the measured values under "ANS".
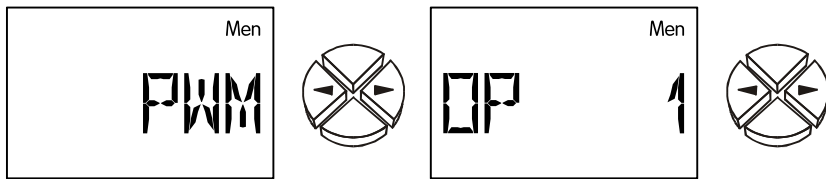
OP 1 Setting the output to enable the control output.

There are 4 programming options:

1. If the control output is set to **0-10 V** or **PWM**, **no** output is selected **and no** absolute value control, differential control or event control is activated, a **constant** voltage of 10 V (=100 % PWM) is emitted (mode 0-100).

2. If **no** output is selected **and** absolute value control, differential control or event control is activated, the control output is **always** enabled and a correcting variable that corresponds to the control parameters is issued.

3. If an output is selected **and no** absolute value control, differential control or event control is activated, 10 V (mode 0-100) is emitted at the control output if this output is activated through the program (= factory setting).

4. If an output is selected **and** absolute value control, differential control or event control is activated, the analogue output is enabled and a correcting variable that corresponds to the control parameters is issued if the output is activated through the program.

For **programs 2 and 6**, the control output in the STAG menu must not be activated.

Adjustment range: OP 1 Allocating the control output to the output

or OP -- =   No output has been allocated to the analogue output. (ex works = 1)

The pump speed control can be used to change the delivered quantity – i.e. the volume flow – via the control output. This provides constant levels of (differential) temperatures in the system.

This simple solar diagram will now be used to show the possibilities of this process:
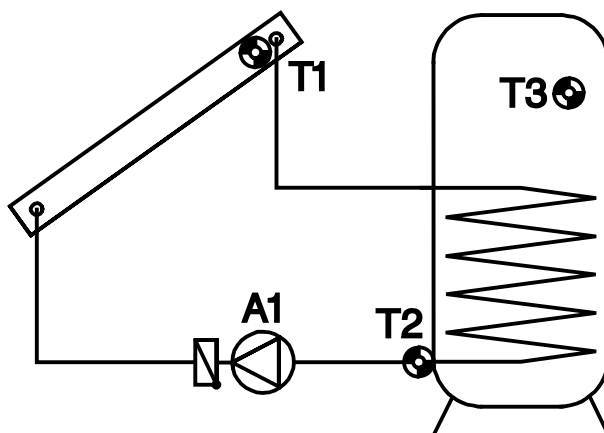
Absolute value control = maintaining a sensor

S1 can be kept at one temperature (such as 50°C) very well by using the speed control. If the solar radiation is reduced, S1 becomes colder. The control unit then lowers the speed and hence the flow rate. However, that causes the warm-up time of the heat transfer medium in the collector to increase, thus increasing S1 again.

A constant return (S2) may make sense as an alternative in various systems (such as boiler feeds). Inverse control characteristics are necessary for this. If S2 increases, the heat exchanger does not provide enough energy to the tank. The flow rate will then be reduced. The longer dwell time in the exchanger cools the heat transfer medium more, thus reducing S2. It does not make sense to keep S3 constant as the variation in the flow rate does not directly affect S3; hence, no regulator circuit will result.

The absolute control is set via two parameter windows. The **example** has typical settings for the hydraulics:
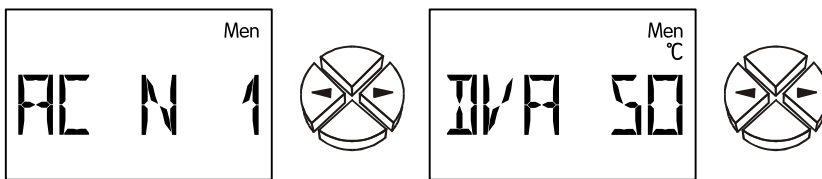
AC N 1 **A**bsolute value **c**ontrol in **n**ormal operation, with sensor S**1** being kept constant.

Normal operation N means that the speed increases as temperatures do and is valid for all applications to keep a "feed sensor" constant (collector, boiler, etc.)

Inverse operation I means that the speed decreases as temperatures drop and is necessary to maintain a return or control the temperature of a heat exchange outlet via a primary circulating pump (such as hygienic hot water). If the temperature at the heat exchanger's outlet is too high, too much energy yield enters the heat exchanger, thus reducing the speed and hence the input. (ex works = --)

Setting range: AC N 1 to AC N3, AC I 1 to AC I 3
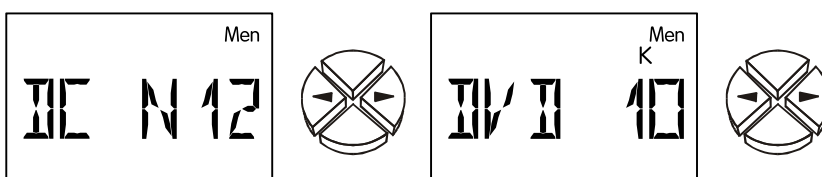
AC -- = absolute value control is disabled.

DVA 50 The **d**esired **v**alue for **a**bsolute value control is **50**°C. In the example, S1 is thus kept at 50°C. (ex works = 50°C)

Setting range: 0 to 99°C in increments of 1°C

Differential control = keeps the temperature constant between two sensors.

Keeping the temperature difference constant between S1 and S2, for instance, allow for "shifting" operation of the collector. If S1 drops due to lower irradiation, the difference between S1 and S2 thus drops. The control unit then lowers the speed, which increases the dwell time of the medium in the collector and hence the difference between S1 and S2.
Example:

DC N12   **D**ifferential **c**ontrol in **n**ormal operation between sensors S**1** and S**2**.

(ex works = --)

Setting range: DC N12 to DC N32, DC I12 to DC I32)

DC -- = differential control is disabled.

DVD 10   The **d**esired **v**alue for **d**ifferential control is **10K**. In the example, the temperature difference between S1 and S2 is maintained at 10K.

Warning: DVD always has to be greater than the switch-off difference of the basic function. If the DVD is lower, the basic function of pump release blocks before the speed control has reached the desired value. (ex works = 10K)

Setting range: 0.0 to 9.9K in increments of 0.1K,

10 to 99K in increments of 1K

If the absolute value control (maintaining a sensor) and the differential control (maintaining the difference between two sensors) are both active, the slower of the two speeds "wins out".

Event control = If a set temperature event occurs, the speed control starts, thus keeping a sensor constant.

If, for instance, S3 reaches 60°C (activation threshold), the collector should be kept at a certain temperature. Maintaining a sensor then works as with absolute value control.

Example:
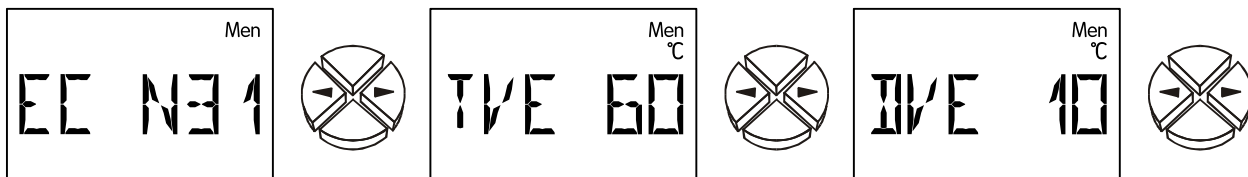
EC N31   **E**vent **c**ontrol in **n**ormal operation, an event at sensor S**3** leads to a constant level at sensor S**1**. (ex works = --)

Setting range: EC N12 to EC N32, EC I12 to EC I32)

EC -- = event control is disabled.

TVE 60   The **t**hreshold **v**alue for **e**vent control is **60**°C. At a temperature of 60°C at S3, the speed control is activated. (ex works = 60°C)

Setting range: 0 to 99°C in increments of 1°C

DVE 10   The **d**esired **v**alue for **e**vent control is **10**°C. As soon as the event has occurred, S1 is kept at 10°C. (ex works = 130°C)

Setting range: 0 to 199°C in increments of 1°C

The event control "overwrites" the speed results from other control methods. A set event can thus block the control of absolute values or differences.

In the **example**, keeping the collector temperature at 50°C with the absolute value control is blocked when the tank has already reached 60°C at the top = the fast provision of hot water is complete and is now to be continued with full volume flow (and hence a lower temperature but slightly better efficiency). To do so, a value that value automatically requires full speed (such as S1 = 10°C) has to be entered as the new desired temperature in the event control.

Stability problems

The speed control has a PID controller. It ensures an exact and fast adjustment of the actual value to the set point. **In applications such as solar power systems or feed pumps, the following parameters should be left in factory settings.** With a few exceptions, the system will run stably. These two values have to be balanced, however, especially for hygienic hot water from the external heat exchanger. In addition, in this case the use of an ultrafast sensor (non-standard accessory) is recommended at the hot water outlet.
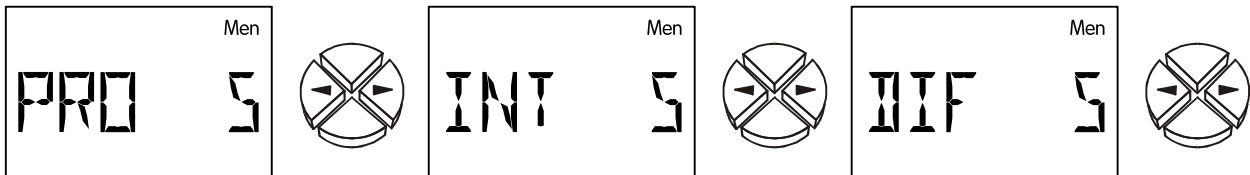
Set value = desired value   Actual value = temperature measured

PRO 5   **Pro**portional part of the PID controller **5**. It represents the reinforcement of the deviation between the desired and the actual value. The speed is changed by one increment for each 0.**5**K of deviation from the desired value. A large number leads to a more stable system but also to more deviation from the predefined temperature. (ex works = 5)   Setting range: 0 to 100

INT 5   **Int**egral part of the PID controller **5**. It periodically adjusts the speed relative to the deviation remaining from the proportional part. For each **1**K of deviation from the desired value, the speed changes one increment every **5** seconds. A large number provides a more stable system, but it then takes longer to reach the desired value. (ex works = 0)   Setting range: 0 to 100

DIF 5   **Dif**ferential part of the PID controller **5**. The faster a deviation occurs between the desired and the current value, the greater the short-term overreaction will be to provide the fastest compensation possible. If the desired value deviates at a rate of 0.**5**K per second, the speed is changed by one increment. Large numbers provide a more stable system, but it then takes longer to reach the desired value. (ex works = 0)   Setting range: 0 to 100

The parameters PRO, INT, and DIF can also be determined in a test: Assume that the pump is running in automatic mode in a unit that is ready for operation with appropriate temperatures. With INT and DIF set to zero (= switched off), PRO is reduced every 30 seconds starting at 9 until the system is instable. In other words, the pump speed changes rhythmically and can be read in the menu with the command ACT. Every proportional part that becomes instable is noted as P_{krit} just as the duration of the oscillation (= time between the two highest speeds) is noted as t_{krit}. The following formulas can be used to determine the correct parameters.

$$PRO = 1{,}6 \times P_{krit} \qquad INT = \frac{PRO \times t_{krit}}{20} \qquad DIF = \frac{PRO \times 8}{t_{krit}}$$

A typical result of **hygienic service water** with the ultrafast sensor is PRO = 8, INT = 9, DIF = 3. For reasons not entirely understood, the setting PRO = 3, INT = 1, DIF = 4 has proven practical. Probably, the control unit is so unstable that it oscillates very quickly and appears to be balanced due to the system's and the fluid's inertia.

Output mode, output limits

Depending on the pump version, the control mode of the pump can be normal (0 – 100 "solar mode") or inverse (100 – 0, "heating mode"). There can also be specific requirements for the limits of the control range. These can be found in the information of the pump manufacturer.

The following parameters define the control mode and the lower and upper limits of the output analogue value:
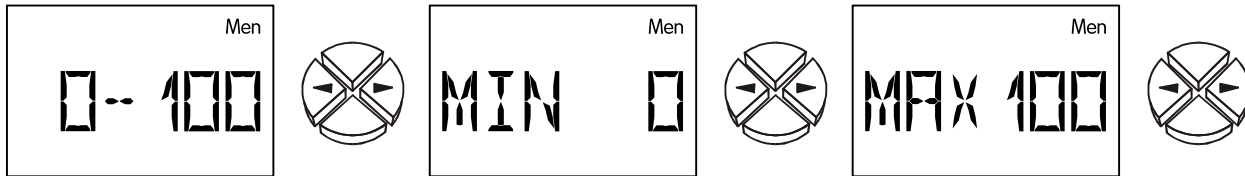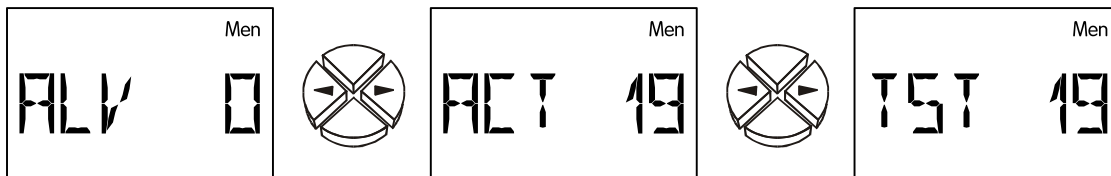
0-100	Output mode setting: 0-100 corresponds to 0->10V or 0->100% PWM, 100-0 corresponds to 10->0V or 100->0% PWM (inverse). (WE = 0-100)
MIN	Lower speed limit (ex works = 0)
MAX	Upper speed limit (ex works = 100)

Delay time, Control commands

ALV	If the control output is activated by an assigned output, then the speed control is deactivated for the specified period and the value for the maximum speed is output. The control output is only controlled after this time has elapsed.
	Setting range: 0 to 9 minutes in 10-second increments (ex works = 0)

The following commands provide a test of the system and allow you to monitor the current speed:

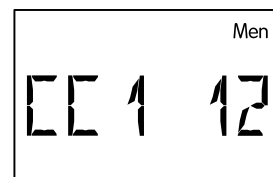| **ACT 19**	The pump is currently running at stage **19** (actual value).
TST 19	The speed stage **19** is currently being **test**ed. Calling TST automatically switches to manual mode. As soon as the value blinks via the key ⇓ (= entry), the pump runs at the speed displayed.
	Setting range: 0 to 100

Function check *F CHCK*

Some countries only offer subsidies for the installation of solar thermal systems if the control units have a function check to detect a sensor defect and a lack of circulation. In the menu command *F CHCK*, the mechanic can activate this function check for the ESR21. This function check is disabled ex works.
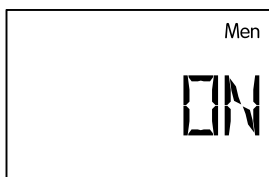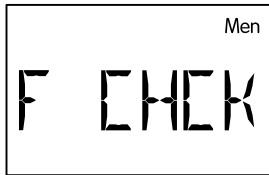
ON/OFF	Circulation OFF/ AUTO/MANUAL	Circulation check for output 1

ON / OFF   Select/disable the function check. (ex works = OFF)

The function check mainly makes sense for the monitoring of solar power systems. The following system statuses and sensors are monitored:

An interruption / short circuit of the sensors.

CIRC   Release of circulation check (ex works = --)

Circulation problems - if the output is active and the temperature difference between two the sensors is greater than 60K for at least 30 minutes, an error message is output. (if activated)

Setting possibilities: CIRC -- = circulation check is disabled

CIRC A = The circulation is controlled according to the schematic (solar circuit only).

CIRC M = Circulation control can be set manually.

The following menu items are only displayed if the circulation checks have been set to "manual".

CC1   Manual **ci**rculation **c**heck for output **1**.

Example: CC1 12 = if output **1** is active, and sensor **S1** has been 60K greater than sensor **S2** for at least 30 minutes, a circulation error is displayed.
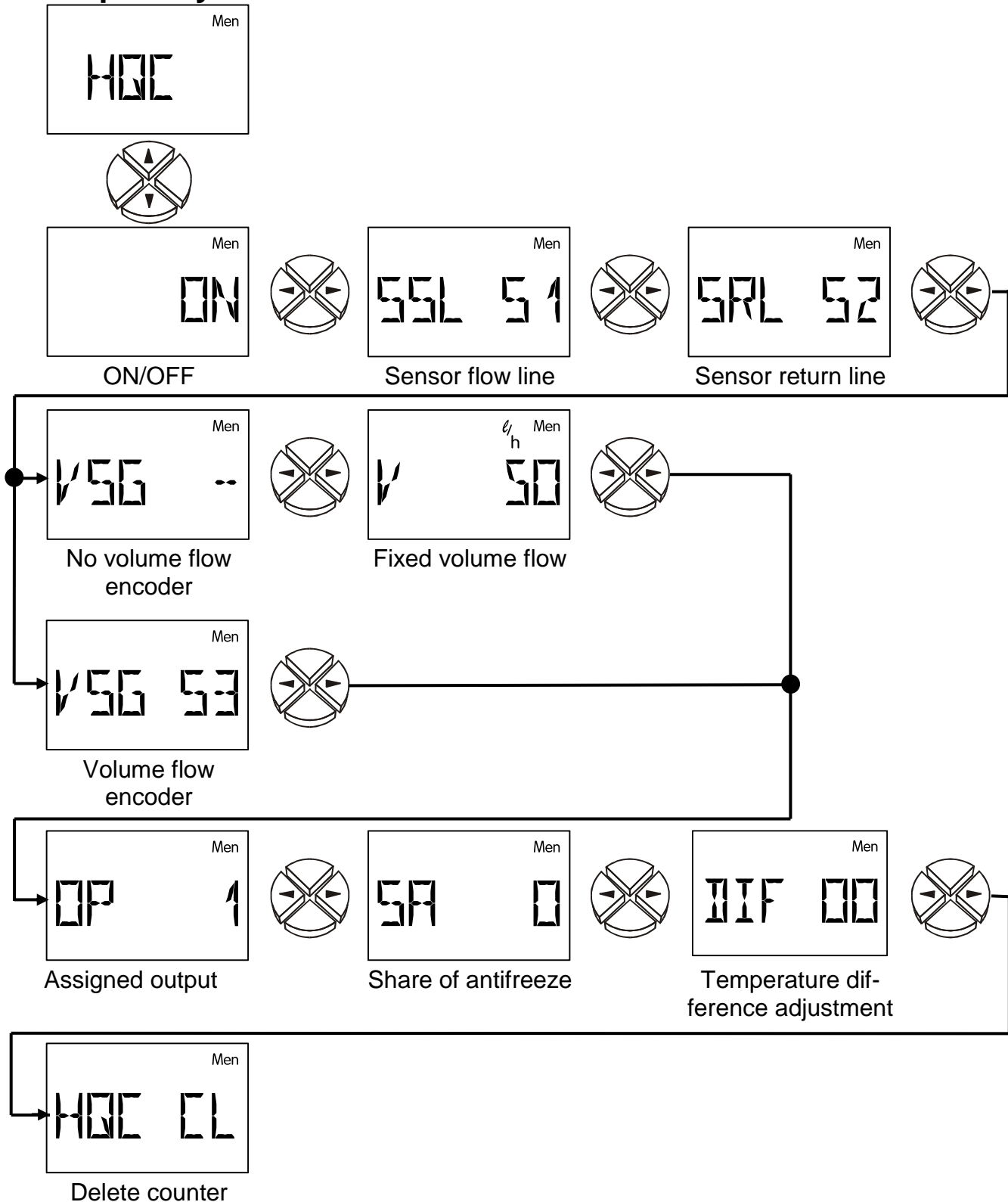(ex works = --)

Setting range: CC1 12 to CC 1 32

CC1 --   = manual circulation check for output 1 is disabled.

The error messages are entered in the menu *Stat*. If *Stat* is blinking, a malfunction or special system status has been detected (see "The status display *Stat*").

If the control output is set to "**STAT N**" or "**STAT I**" and the function control is activated, then if an error occurs, the control output is switched over. Subsequently an auxiliary relay can be used to forward this error message to a signalling device.

Heat quantity counter *HQC*

HQC Men

↕

ON Men	**SSL 51** Men	**SRL 52** Men
ON/OFF	Sensor flow line	Sensor return line

VSG -- Men	**V 50** ℓ/h Men
No volume flow encoder	Fixed volume flow

VSG 53 Men

Volume flow encoder

OP 1 Men	**SA 0** Men	**DIF 00** Men
Assigned output	Share of antifreeze	Temperature difference adjustment

HQC CL Men

Delete counter

The heat quantity counter is deactivated at the factory. A heat quantity counter basically requires three types of information:

supply line temperature, return line temperature, and flow rate (volume flow)

In solar thermal systems, the correct installation of sensors (see sensor installation - collector sensor on the supply line's collecting tube, tank sensor on the outlet of the return line) automatically leads to correct measurements of the required temperatures, though the losses in the supply line will be included in the heat quantity.

To increase accuracy, in indication of the share of antifreeze in the heat transfer medium is necessary as the antifreeze lowers heat conduction.

ON/OFF select / disable heat counter (ex works = OFF)

SSL Sensor input for flow line temperature (ex works = S1)

Setting range: S1 to S3 Input of the flow sensor

E1 to E9 Value from external sensor via DL

SRL **S**ensor input for **r**eturn **l**ine temperature (ex works = S2)

Setting range: S1 to S3 Input of the return sensor

E1 to E9 Value from external sensor via DL

VSG Sensor input for volume flow encoder. (ex works = --)

The pulse encoder **VSG** can only be connected to input S3. For this purpose the following settings must be made in the **SENSOR** menu without fail:

S3 VSG Volume flow sensor with pulse encoder

LPP Litres per pulse

Setting range: VSG S6 = volume flow encoder **at input 3**.

VSG E1 to E9 = Value from external sensor **via DL-Bus**

VSG -- = no volume flow encoder → fixed volume flow. For the calculation of the heat amount, the set volume flow is only used if the set output is active

V **V**olume flow in litres per hour. If no volume flow encoder has been set, a fixed volume flow can be preset in this menu. If a set output is not active, the volume flow is assumed to be 0 litres/hour.

As activated speed control can produce constant changes in volume flow, this method is not suited to use with speed control. (ex works = 50 l/h)

Setting range: 0 to 20000 litres/hour in increments of 10 litre/hour

OP Assigned output. The set/measured volume flow is only used to calculate the heat quantity if the output specified is active. (ex works = --)

Setting range: OP1 or OP-- = The heat quantity is calculated without considering the output

SA **S**hare of **a**ntifreeze in the heat transfer medium. An average has been calculated from the product specifications of all of the major manufacturers; this average is used in the table of mixing ratios. This method generally produces an additional maximum error of one percent. (ex works = 0%)

Setting range: 0 to 100% in increments of 1%

DIF   Temporary temperature **dif**ference between the supply and return line sensor (Maximum display ±8.5 K; an arrow is displayed above this). If both sensors are immersed in one bath for test reasons (with both thus measuring the same temperatures), the device should display "**DIF 0**". Sensor and measurement equipment tolerance may, however, lead to a displayed difference under **DIF**. If this display is set to zero, the computer saves the difference as a correction factor and then calculates the heat amount adjusted by the natural measurement error. **This menu item thus provides a way to calibrate to system. The display may only be set to zero (i.e. changed) if both sensors have the same measurement conditions (same bath).** In addition, the temperature of the test medium should be around 40-60°C.

HQC CL   **Cl**ear **h**eat **q**uantity **c**ounter. The cumulative amount of heat can be reset with the ⇩ key (=enter).

If the amount of heat is zero, **CLEAR** is displayed in this menu item.

If the heat counter has been activated, the following are displayed in the basic menu:

>the current output in kW

>the amount of heat in MWh and kWh

>of the volume flow in litres/hour

NOTICE: If an error (short circuit, interruption) occurs at one of the two set sensors (supply sensor, return sensor) for the heat counter, the current output is set at 0, i.e. no heat is counted.

NOTICE: As the internal storage (EEPROM) has only a limited number of write cycles, the totalled heat quantity is saved only once per hour. For this reason, it is possible that a power failure can result in loss of the heat-quantity data for one hour.

Tips on accuracy:

A heat counter can only be as exact as its sensors and equipment. In the range from 10°C to 90°C the standard solar control sensors (PT1000) have an accuracy of approximately +/- 0.5K. For KTY sensors the equivalent figure is +/- 1K. The unit's measurement equipment is accurate down to +/- 0.5K according to laboratory measurements. PT1000 sensors may be more accurate, but they have a weaker signal that increases the error. In addition, the proper installation of the sensors is crucial and can increase error considerably if installed improperly.

If all of the tolerances cumulate in a worst-case scenario, the error would be 40% (KTY) at a typical temperature difference of 10 K! However, normally the error should be below 10% as the equipment error affects all of the input channels the same, and the sensors are from the same production batch. The tolerances thus cancel each other out somewhat. In general, the greater the differential temperature, the smaller the error. The measurement results should always been seen just as guide values in all respects. The adjustment due to measurement differences (see **DIF:**) leads to a measurement error in standard applications of around 5%.

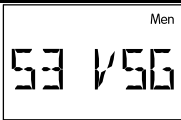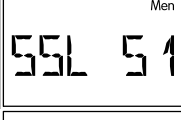## "Step by step" setting of the heat quantity counter
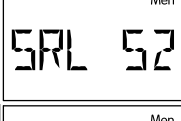
You have the option of using 2 different volume flow encoders:
- ♦ the pulse encoder VSG and
- ♦ the FTS….DL, which is connected to the data link.

If you do not use a volume flow encoder, then you can only set a fixed volume flow.

In the following, the necessary settings are displayed "step by step".

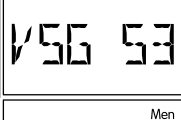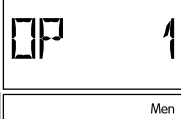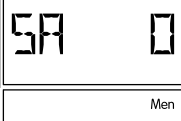## VSG (pulse encoder)

|		
1	Men **53 VSG**	The VSG (pulse encoder) must only be connected to input 3, hence: menu "SENSOR", sensor setting S3 to "S3 VSG"
2	Men **LPP 0.5**	Checking and possible alteration of the LPP value (litre per impulse)
3	Men **ON**	Access to menu "HQC", setting to "ON"
4	Men **SSL S1**	Setting of the flow sensor in the SSL display, in the example shown, sensor S1
5	Men **SRL S2**	Setting of the return sensor in the SRL display, in the example shown, sensor S2
6	Men **VSG S3**	Entry of "S3" in the VSG display as the VSG is the sensor S3
7	Men **OP 1**	Specification of the allocated output OP
8	Men **SA 0**	Indication of the antifreeze fraction SA in %
9	Men **DIF 00**	Possible sensor compensation as per the operating manual

FTS….DL (Example: fitting in the return, use of an external sensor for the pre-run which is connected to the FTS4-50DL)

1	E 1 11	The FTS4-50DL is connected to the data link (external sensor), hence: menu "EXT DL", setting of the volume flow encoder in the display of the external sensor "E1": 11 (address 1, index 1)
2	E 2 12	Setting the sensor temperature of the FTS4-50DL for the return: menu "EXT DL", in the display "E2": 12 (address 1, index 2)
3	E 3 13	If an external temperature sensor is connected for the pre-run on the FTS4-50DL: menu "EXT DL", in the display "E3": 13, Pt1000 sensor (address 1, index 3) is used
4	ON	Access to menu "HQC", setting to "ON"
5	SSL E3	Setting of the pre-run sensor in the "SSL" display, if, as shown in the example, external sensor: E3 (see point 3), otherwise specification of the corresponding pre-run sensor S1 - S3
6	SRL E2	Setting of the return sensor in the "SRL" display, by using the temperature sensor on the FTS4-50DL: E2 (see point 2), otherwise specification of the corresponding return sensor S1 - S3
7	VSG E1	Display VSG: entry VSG E1, i.e. the volume flow encoder is external sensor E1 (see point 1)
8	OP 1 SA 0 DIF 00	Specification of the allocated output OP, of the antifreeze fraction and sensor compensation

No volume flow encoder:

1	ON	Access to menu "HQC", setting to "ON"
2	SSL S1	Setting of the pre-run sensor in the SSL display, in the example shown, sensor S1
3	SRL S2	Setting of the return sensor in the SRL display, in the example shown, sensor S2
4	VSG --	Entry of "--" in the VSG display, as no volume flow encoder is being used
5	V 50	Entry of the fixed volume flow in litres/hour
6	OP 1 SA 0 DIF 00	Specification of the allocated output OP, of the antifreeze fraction and sensor compensation

External sensors *EXT DL*

| Address for external value 1 | Address for external value 2 | Address for external value 9 |
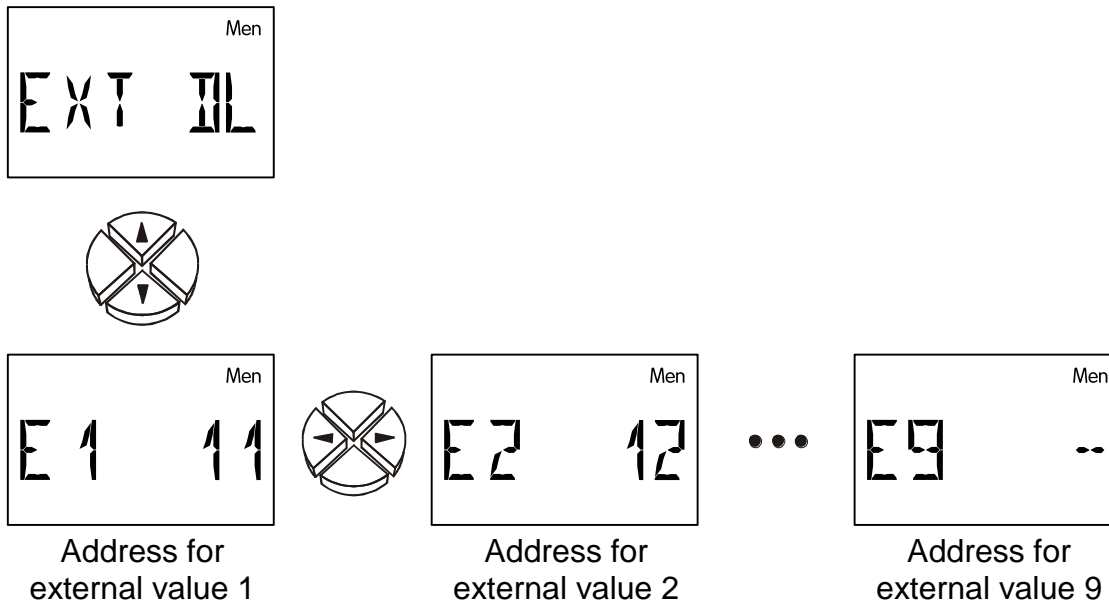
Electronic sensors for temperature, pressure, humidity, differential pressure, etc. are also available in the **DL** version. In this case, the supply and signal transmission takes place via the **DL bus**.

Up to 9 values from external sensors can be read via the data link.

E1 = --   The external value 1 is deactivated and faded out in the main level.

E1 = 11   The **front** number indicates the main address of the external sensor. This can be set to between 1 and 8 on the sensor according to its operating instructions.

The **rear** number indicates the sub-address of the sensor. Since external sensors can transmit numerous values the value required from the sensor is defined via the sub-address.

The setting of the address and index can be taken from the respective data sheets.

Due to the relatively high power requirement, the "**bus load**" must be considered:
The controller ESR21 delivers the maximum bus load 100%. For example, the electronic sensor FTS4-50**DL** has a bus load of 25%, therefore up to a max. 4 FTS4-50**DL** can be connected to the DL bus. The bus loads of the electronic sensors are listed in the technical data of the respective sensors.

Status display *Stat*

The status display provides information in special system situations and problems. It is mostly intended for use with solar thermal systems, but can also be useful with other diagrams. The status display can then only operate if an active function check is set off via defective sensors S1 or S2. For solar applications, a distinction has to be made between three status areas:

◆ Function check and collector excess temperature are not active = no system response is analyzed. Only a bar appears in the display in *Stat*.

◆ Collector excess temperature is active = the excess temperature that occurs during system standstill only leads to the display **CETOFF** (the **c**ollector's **e**xcess-**t**emperature cut**off** is active) during this time under *Stat*.

◆ Function check is active = monitoring of interruption (**IR**) and short circuit (**SC**) of the solar sensors and circulation problems. If this outlet is active and the differential temperature between collector S1 and tank S2 is greater than 60K for more than 30 minutes, the error message **CIRCER** (circulation error) is output. This status (*Stat* blinks) is maintained even after the error has been remedied and has to be cleared in the status menu using the command **CLEAR**.

In *Stat*, **OK** is displayed when the monitoring function is activated and the system's operation is correct. If there is anything unusual, *Stat* blinks regardless of the display position.
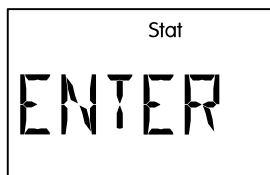
Function check disabled
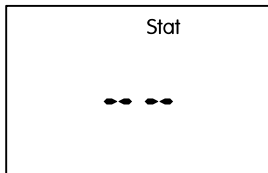
Stat	or:	Stat
-- --		CETOFF
Function check disabled		Collector - excess temperature - cut-off is active

Function check activated

Stat **ENTER**	**or:** Stat **OK**	**or:** Stat **CETOFF**
Function check activated → error occurred	Function check → no error	Collector - excess temperature cut-off active (no error occurred)
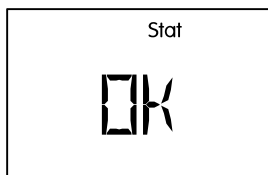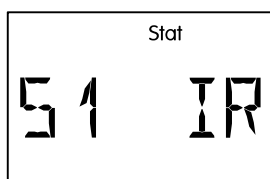
Stat **51 IR**	Stat **52 SC**	Stat **53 OK**
Error sensor 1 (interruption)	Error sensor 2 (short circuit)	Sensor 3 no error
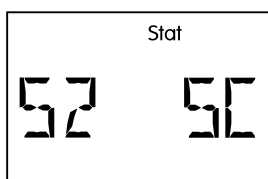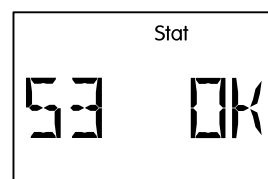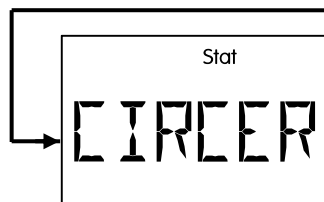
Stat **CIRCER**	Stat **CLEAR**
Circulation error only displayed when activated	Delete errors (only possible, if all errors have been cleared)
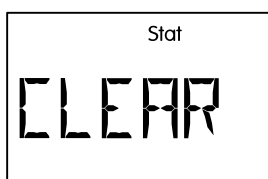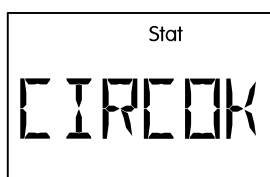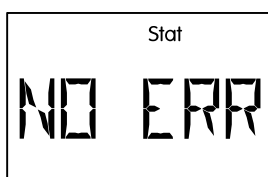
Stat **CIRCOK**	Stat **NO ERR**	Stat **51 OK**
No circulation error	No errors	Sensor 1 OK
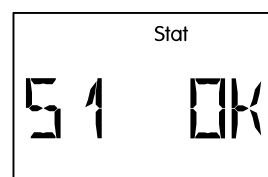
...

Installation instructions

Sensor installation

The sensors must be properly arranged and installed for the system to function correctly.

- **Collector sensor (red or grey cable with connection box):** Either insert the sensor in a pipe directly soldered or riveted to the absorber and extending out of the collector casing or screw the sensor onto a T piece on the end of the supply line's collecting tube using an immersion sleeve. No water may be allowed to enter the immersion sleeve (danger of freezing).

- **Storage sensor:** The sensor should be used with an immersion sleeve just above the outlet for the exchanger's return line if heat exchangers with ribbed tubes are used and with a T piece on the outlet of the exchanger's feed line if integrated non-ribbed tubes are used. It should not be installed below the respective register or heat exchanger in any case.

- **Boiler sensor (boiler supply line):** This sensor is either screwed into the boiler using an immersion sleeve or at a short distance from the boiler on the supply line.

- **Pool sensor (swimming pool):** Install directly at the outlet from the pool on the suction line as an attached sensor (see attached sensor). Installation using an immersion sleeve is not recommended due to the possibility of condensation within the sleeve.

- **Attached sensor:** Attach to the line using pipe or hose clamps. Make sure the material used is proper (corrosion, temperature resistance, etc.). Then, the sensor has to be well insulated so that the pipe temperature is measured exactly and the ambient temperature does not influence the measurement.

- **Warm water sensor:** to produce warm water using an external heat exchanger a rapid reaction to changes in water quantity is absolutely critical. For this purpose the ultra-fast warm water sensor (special accessory) must be installed directly to the heat-exchanger output using T-shaped connector and installation kit.

Sensor lines

All of the sensor lines with a cross-section of 0.5mm2 can be extended up to 50m. With this length of line and a Pt1000 temperature sensor, the measurement error is approx. +1K. Longer lines or a lower measurement error require an appropriately larger cross-section. The sensor and the probe can be connected by putting the heat-shrinkable sleeve truncated to 4 cm over a wire and twisting the bare ends. If one of the wire ends is tinned then the connection must be made through soldering. Then the heat-shrinkable sleeve is put over the bare, twisted ends and carefully heated (such as with a lighter) until it has wrapped the connection tightly.

extention cable

shrink sleeve

temperature sensor
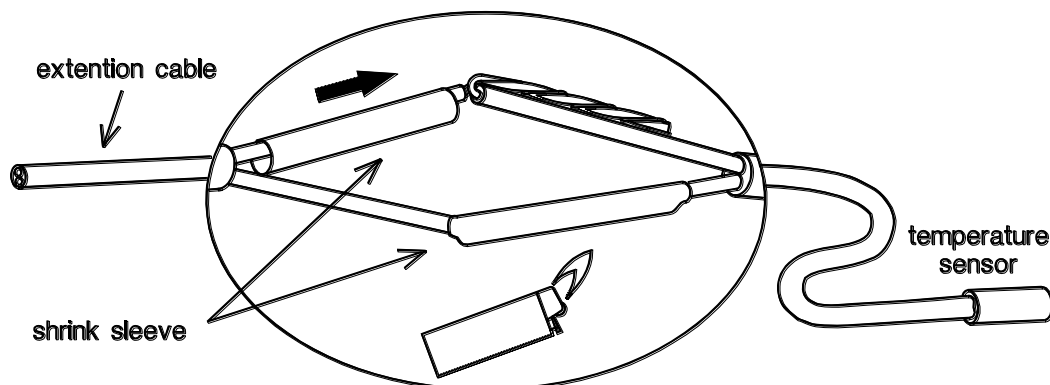
In order to prevent measurement fluctuations, the sensor cables must not be subject to negative external influences to ensure fault-free signal transmission. When using non-screened cables, sensor cables and 230V network cables must be laid in separate cable channels and at a minimum distance of 5 cm.

Installing the device

WARNING! Always pull the mains plug before opening the casing!

Only work on the inside of the control system when it is dead.

Loosen the screw on the top of the casing and remove the lid. The electronics for the control unit is in the lid. Contact pins provide a connection to the clamps in the lower part of the casing when the lid is put on again. The body of the casing can be screwed to the wall (**with the cable ducts facing down**) through the two holes using the fastening materials provided.

Electrical connection

Caution: Only a trained electrician may provide the electrical connection in compliance with local guidelines. The sensor lines must not be laid in the same cable channel as the supply voltage. The maximum output load amounts to (VD) 1.5A in the speed version and (VR) 2.5A in the relay version. If filter pumps are directly connected, their rating plate must be minded. The appropriate strip terminal **PE** must be used for all protective conductors.

Note: The system has to be grounded properly and furnished with surge arresters to protect it from damage due to lightening. Sensor failures due to storms and static electricity are usually the result of faulty construction.

The sensor masses ⏚ are internally connected and can be exchanged as needed.
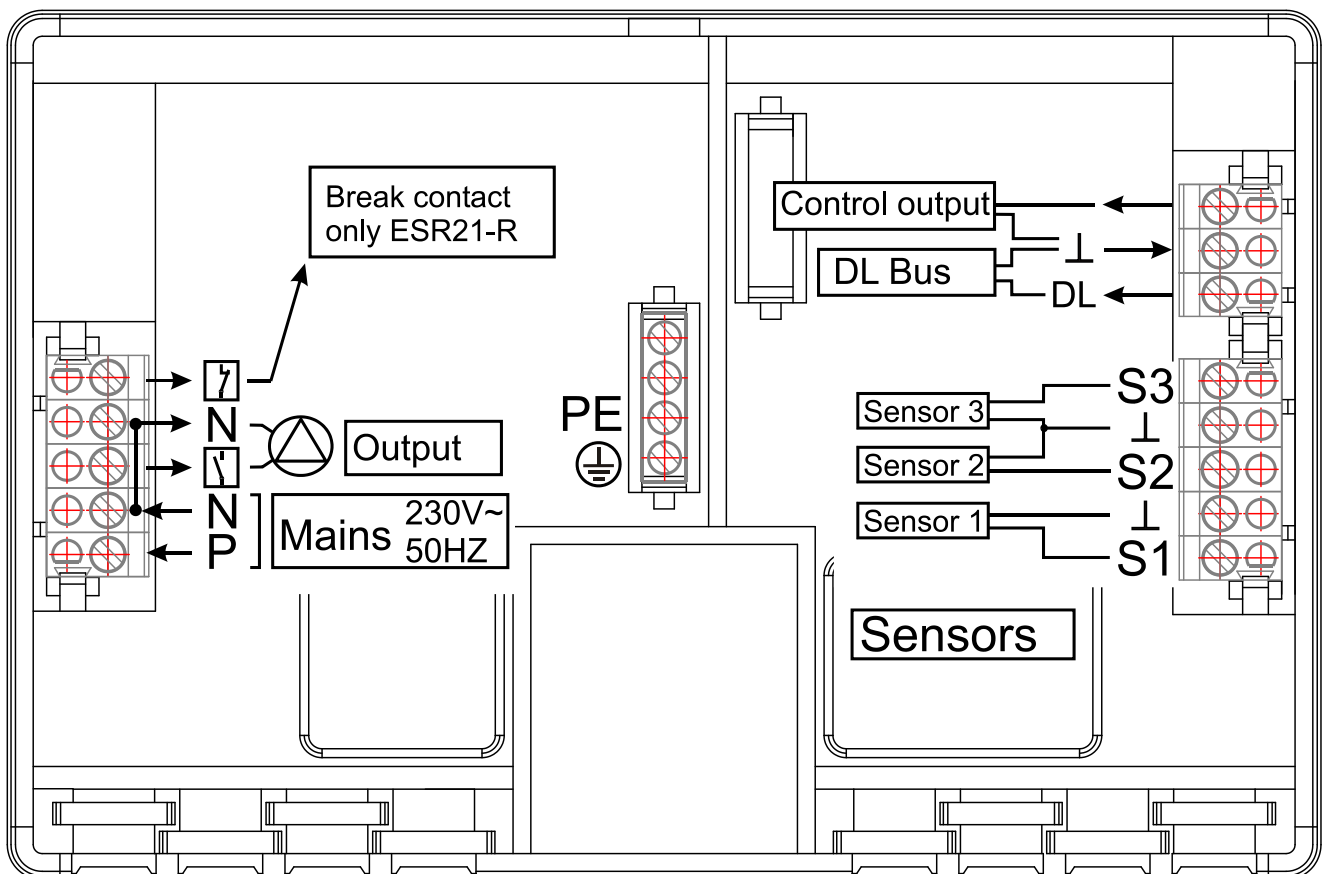
Special connections

Control output (0 – 10V / PWM)

This output is intended for the speed control of electronic pumps, for control of burner performance (0 - 10V or PWM) or for switching the auxiliary relay HIREL-STAG. It can be operated via respective menu functions parallel to the output.

Sensor input S3

As transducer in the menu SENSOR, all of the 3 inputs can work as digital inputs. Unlike the other inputs, input S3 has the special ability of being able to detect quick signal changes, such as those from volume flow encoders (type VSG...).

The data line (DL-Bus)

The bi-directional data link (DL-Bus) was developed for the ESR/UVR series and is only compatible with products of the Technische Alternative company. Any cable with a cross section of 0.75 mm² can be used for the data link (e.g. twin-strand) having a max. length of 30 m. For longer cables, we recommend the use of shielded cable.

Interface to PC: The data is cached via the data converter **D-LOGG**, Bootloader **BL-NET** or **C.M.I.** interface and transferred to the PC on request. **BL-NET** and **C.M.I.** require a separate 12V power unit for power supply.

External sensors: Reading the values from external sensors with DL connector.

Tips on troubleshooting

In general, all of the settings in the menus *Par* and *Men* and the terminal should first be checked if there is a malfunction.

Malfunction, but "realistic" temperature values:

Check program number.

◆ Check the switch-on and switch-off thresholds and the set differential temperatures. Have the thermostat and differential thresholds already been reached?

◆ Were the settings in the submenus (*Men*) changed?

◆ Can the output be switched on and off in manual mode? If an endurance run and stand-still lead to the appropriate reaction at the output, the unit is certainly in order.

◆ Are all of the sensors connected with the right terminals? Heat up the sensor using a cigarette lighter and control from the display.

Incorrect display of temperature(s):

Displayed values such as -999 if a sensor short-circuits or 999 if there is an interruption do not necessarily mean a material or terminal error. Are the right sensor types (KTY or PT1000) selected in the menu *Men* under *SENSOR*?

The factory settings set all inputs to PT (1000).

◆ The sensor can also be checked without a measuring instrument by replacing the presumed defective sensor on the strip terminal with one that works and checking the display. The resistance measured by an ohmmeter should have the following value depending on the temperature:

Temp. [°C]	0	10	20	25	30	40	50	60	70	80	90	100
R (Pt1000) [Ω]	1000	1039	1078	1097	1117	1155	1194	1232	1271	1309	1347	1385
R (KTY) [Ω]	1630	1772	1922	2000	2080	2245	2417	2597	2785	2980	3182	3392

The settings of the parameters and menu functions ex works can be restored any time by pressing the down arrow (enter) while plugging the machine in. The sign that appears for three seconds on the display is WELOAD for load factory settings.

If the system is not in operation although supply voltage is connected, the 3.15A quick-blowing fuse that protects the control system and the output should be checked and exchanged if necessary.

As the programs are constantly being revised and improved, there may be a difference in the numbering of the sensor, pumps, and program than indicated in old documents. Only the enclosed manual (identical serial number) applies for the equipment supplied. The program version for the manual must correspond to the equipment version.

If the control system is found to be malfunctioning despite the checks described above, please contact your retailer or the manufacturer directly. The cause of the error can only be determined if **the table of settings is completely filled out** and, if possible, the hydraulic diagram of the system in question is provided in addition to the description of the error.

Table of settings

If the control system fails unexpectedly, all of the settings must be repeated for initiation. In such cases, problems can be prevented by entering all of the set values in the following table. **This table must be provided in any correspondence.** Only then is a simulation possible to detect the cause of the error.

EX .... factory settings (ex works)   **CS** .... Controller settings

	EX	CS		EX	CS
Basic functions and values					
Equipment version			Program **PR**	0	
Sensor **S1**		°C	Speed stage **SPS**		
Sensor **S2**		°C	Analogue stage **ANL**		
Sensor **S3**		°C	Output **O**	AUTO	
max1 off ↓	75 °C	°C	max1 on ↑	70 °C	°C
max2 off ↓	75 °C	°C	max2 on ↑	70 °C	°C
min1 on ↑	5 °C	°C	min1 off ↓	0 °C	°C
diff1 on ↑	8 K	K	diff1 off ↓	4 K	K
diff2 on ↑	8 K	K	diff2 off ↓	4 K	K

Sensor type *SENSOR* (if changed)					
Sensor **S1**	PT1000		Average AV1	1,0 s	s
Sensor **S2**	PT1000		Average AV1	1,0 s	s
Sensor **S3**	PT1000		Average AV1	1,0 s	s

System protection functions *SYS PF*					
Collector excess temperature *CET*			**Frost protection function *FROST***		
ON/OFF	ON		ON/OFF	OFF	
Collector sensor COLL	1		Collector sensor COLL	1	
Output OP	1		Output OP	1	
Switch-off temp. max↓	130°C	°C	Switch-on temp.min↑	2°C	°C
Switch-on temp. max↑	110°C	°C	Switch-off temp. min↓	4°C	°C

Start function *STARTF*					
ON/OFF	OFF		Collector sensor COLL	1	
Radiation sensor GBS	--		Radiation value RTH	150W	W
Output OP	1		Rinse output OPS	1	
Pump run-time PRT	15 s	s	Interval time INT	20 min	min

After-running time *ART*					
AT	0 s	s			

Pump speed control *PSC* (only ESR21-D)					
Abs.value control AC	--		Desired value DVA	50°C	°C
Diff. control system DC	--		Desired value DVD	10 K	K
Event control syst. EC	--		Desired value TVE	60°C	°C
			Desired value DVE	130°C	°C
Proportional part PRO	5				
Integral part INT	0				
Differential part DIF	0				
Min. speed MIN	0		Max. speed MAX	30	
Delay time ALV	0				

	EX	CS		EX	CS
Control output 0-10V/PWM _COP_					
OFF/5V/0-10V/PWM	OFF		Output OP	--	
Abs.value control AC	--		Desired value DVA	50°C	°C
Diff. control system DC	--		Desired value DVD	10 K	K
Event control syst. EC	--		Desired value TVE	60°C	°C
			Desired value DVE	110°C	°C
Proportional part PRO	5				
Integral part INT	0				
Differential part DIF	0		Output mode	0-100	
Min. analogue stage MIN	0		Max. analogue stage MAX	100	
Delay time ALV	0				

	EX	CS		EX	CS
Function check _F CHCK_					
ON/OFF	OFF		Circulation control CIRC	--	
			CC1	--	

	EX	CS		EX	CS
Heat quantity counter _HQC_					
ON/OFF	OFF				
Feed sensor SSL	S1		Return sensor SRL	S2	
Vol.flow encoder VSG	--				
Litres pro pulse LPP	0,5		Volume flow V	50 l/h	l/h
Output OP	--				
Share of antifreeze SA	0%	%			

	EX	CS		EX	CS
External sensors _EXT DL_					
External value E1	--		External value E2	--	
External value E3	--		External value E4	--	
External value E5	--		External value E6	--	
External value E7	--		External value E8	--	
External value E9	--				

Information on the Eco-design Directive 2009/125/EC

Product	Class[1,2]	Energy efficiency[3]	Standby max. [W]	Typ. power consumption [W][4]	Max. power consumption [W][4]
ESR21	1	1	1.3	1.03 / 1.27	1.3 / 1.6

[1] Definitions according to Official Journal of the European Union C 207 dated 03/07/2014

[2] The classification applied is based on optimum utilisation and correct application of the products. The actual applicable class may differ from the classification applied.

[3] Contribution of the temperature controller to seasonal central heating efficiency in percent, rounded to one decimal place

[4] No output active = standby / all outputs and the display active

Technical data

Power supply: 210 ... 250V~ 50-60 Hz

Power input: max. 1.6 W

Fuse: 3.15 A fast-acting (device + output)

Supply cable: 3x 1mm² H05VV-F conforming to EN 60730-1

Case: plastic: ABS, flame resistance: Class V0 to UL94 Norm

Protection rating: II - safety insulated ▢

Protection class: IP40

Dimensions (W/H/D): 152x101x48 mm

Weight: 210 g

Allowed ambient temperature: 0 to 45° C

Inputs: 3 inputs; optional for temperature sensor (KTY (2 kΩ), PT1000), radiation sensor; as digital input or as impulse input for volume flow encoder (ONLY input 3)

Control output: 0 - 10V / 20mA switchable to PWM (10V / 500 Hz), supply +5 V DC / 10 mA or connection of the auxiliary relay HIREL-STAG

Output: 1 output

ESR21-R ... relay output

ESR21-D ... Triac output (minimum load of 20W required)

Rated current load: ESR21-D: max. 1.5 A ohmic inductive cos phi 0.6

ESR21-R: max. 2.5 A ohmic inductive cos phi 0.6

Tank sensor BF: diameter 6 mm incl. 2 m cable

BF KTY – to 90°C continuous load

BF PT1000 – to 180°C continuous load

Collector sensor KF: diameter 6 mm incl. 2 m cable with connection box and overvoltage protection

KF PT1000 to 240°C continuous load (momentary to 260°C)

KF KTY to 160°C continuous load

The sensor cables at the inputs having a cross section of 0.50 mm² can be extended by up to 50 m.

Consumers (e.g.: pumps, valves...) having a cross section of 0.75 mm² can be connected at a distance of up to 30 m.

Temperature differential: adjustable from 0 to 99°C

Minimum threshold/Maximum threshold: adjustable from -30 to +150°C

Temperature display: PT1000: -50 to 250°C, KTY: -50 to 150°C

Resolution: from -40 to 99.9°C in 0.1°C increments; from100 in 1°C increments

Accuracy: type. +-0,3%

We reserve the right to make technical changes.   © 2016

EU Declaration of conformity

Document- Nr. / Date: TA17003 / 02/02/2017

Company / Manufacturer: Technische Alternative RT GmbH

Address: A- 3872 Amaliendorf, Langestraße 124

This declaration of conformity is issued under the sole responsibility of the manufacturer.

Product name: ESR21-D, ESR21-R

Product brand: Technische Alternative RT GmbH

Product description: Simple solar control unit

The object of the declaration described above is in conformity with Directives:

2014/35/EU	Low voltage standard
2014/30/EU	Electromagnetic compatibility
2011/65/EU	RoHS Restriction of the use of certain hazardous substances
2009/125/EC	Eco-design directive

Employed standards:

EN 60730-1: 2011	Automatic electrical controls for household and similar use – Part 1: General requirements
EN 61000-6-3: 2007 +A1: 2011 + AC2012	Electromagnetic compatibility (EMC) - Part 6-3: Generic standards - Emission standard for residential, commercial and light-industrial environments
EN 61000-6-2: 2005 + AC2005	Electromagnetic compatibility (EMC) - Part 6-2: Generic standards - Immunity for industrial environments
EN 50581: 2012	Technical documentation for the assessment of electrical and electronic products with respect to the restriction of hazardous substances

Position of CE - label: On packaging, manual and type label

$C\epsilon$

Issuer: Technische Alternative RT GmbH
                             A- 3872 Amaliendorf, Langestraße 124

This declaration is submitted by

Dipl.-Ing. Andreas Schneider, General manager,
02/02/2017

This declaration certifies the agreement with the named standards, contains however no warranty of characteristics.

The security advices of included product documents are to be considered.

Guarantee conditions

Note: The following guarantee conditions do not in any way limit the legal right to a guarantee, rather expand your rights as a consumer.

1. The company Technische Alternative RT GmbH provides a two-year guarantee from the date of purchase by the end consumer for all the devices and parts which it sells. Defects must be reported immediately upon detection and within the guarantee period. Technical support knows the correct solution for nearly all problems. In this respect, contacting us immediately will help to avoid unnecessary expense or effort in troubleshooting.

2. The guarantee includes the free of charge repair (but not the cost of on site fault-finding, removal, refitting and shipping) of operational and material defects which impair operation. In the event that a repair is not, for reasons of cost, worthwhile according to the assessment of Technische Alternative, the goods will be replaced.

3. Not included is damage resulting from the effects of overvoltage or abnormal ambient conditions. Likewise, no guarantee liability can be accepted if the device defect is due to: transport damage for which we are not responsible, incorrect installation and assembly, incorrect use, non-observance of operating and installation instructions or incorrect maintenance.

4. The guarantee claim will expire if repairs or actions are carried out by persons who are not authorised to do so or have not been so authorised by us or if our devices are operated with spare, supplementary or accessory parts which are not considered to be original parts.

5. The defective parts must be sent to our factory with an enclosed copy of the proof of purchase and a precise description of the defect. Processing is accelerated if an RMA number is applied for via our home page www.ta.co.at. A prior clarification of the defect with our technical support is necessary.

6. Services provided under guarantee result neither in an extension of the guarantee period nor in a resetting of the guarantee period. The guarantee period for fitted parts ends with the guarantee period of the whole device.

7. Extended or other claims, especially those for compensation for damage other than to the device itself are, insofar as a liability is not legally required, excluded.